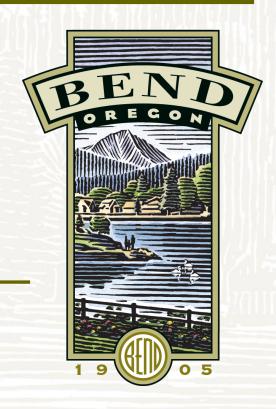
# Public Feedback and Council Decision Making

Water and Sewer Rate Structure Proposals



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### Agenda



- Rate Structure Proposal Refresher
- Public Feedback
- Water Alternatives: Revenue Stability Considerations
- Sewer Alternatives: Sewer Cost Sharing Considerations
- Final Decision Next Steps

#### **Water Rate Structure**



#### Proposed Water Utility Rate Structure

#### **All Customers**

Minimum monthly charge by Meter Size

Meter
Factors
Adjusted

Inside City	Mo	nthly Rate
- 3/4"	\$	22.66
1"	\$	26.73
1.5"	\$	36.80
2"	\$	48.95
3"	\$	81.37
4"	\$	117.80
6"	\$	218.95
8"	\$	340.38
10"	\$	482.09
12"	\$	648.03
All Water Use	\$	1.68 /100 cu. Ft

**43%** of revenue from monthly charge; **57%** from volume charge

#### Alternate Water Utility Rate Structure

#### All Customers

Minimum monthly charge by Meter Size

Inside City	Mont	hly Rate	
3/4"	\$	17.02	
1"	\$	17.92	
1.5"	\$	20.13	
2"	\$	22.80	
3"	\$	29.92	
4"	\$	37.92	
6"	\$	60.15	
8"	\$	86.83	
10"	\$	117.96	
12"	\$	154.41	_

All Water Use \$ 2.07 /100 cu. Ft

**30%** of revenue from monthly charge; **70%** from volume charge





Meter Factors Adjusted

#### **Sewer Rate Structure**



Sewer Utility Rate Structure - Slow ESC Phase In				
Inside City	Base Charge	ESC Charge	Total Mo. Charge	Volume Charge
Single Family Residentia	\$31.00	n/a	\$31.00 /month	\$3.25 /100 cu. Ft
Multi Family Residential	\$12.25	n/a	\$12.25 /month/EDU	\$3.25 /100 cu. Ft
Non Residential Rates				
Standard	\$31.00	n/a	\$31.00 /month	\$3.25 /100 cu. Ft
Low	\$31.00	\$24.66	\$55.66 /month	\$3.45 /100 cu. Ft
Medium	\$31.00	\$24.66	\$55.66 /month	\$3.70 /100 cu. Ft
High	\$31.00	\$24.66	\$55.66 /month	\$3.85 /100 cu. Ft
Super High	\$31.00	\$24.66	\$55.66 /month	\$4.00 /100 cu. Ft

Volume charge for all; ESC monthly charge

Sewer Utility Rate Structure - Faster ESC Phase In				
Inside City	Base Charge	ESC Charge	Total Mo. Charge	Volume Charge
Single Family Residentia	\$25.00	n/a	\$25.00 /month	\$3.95 /100 cu. Ft
Multi Family Residential	\$9.00	n/a	\$9.00 /month/EDU	\$3.95 /100 cu. Ft
Non Residential Rates				
Standard	\$25.00	n/a	\$25.00 /month	\$3.95 /100 cu. Ft
Low	\$25.00	\$24.66	\$49.66 /month	\$4.50 /100 cu. Ft
Medium	\$25.00	\$24.66	\$49.66 /month	\$5.00 /100 cu. Ft
High	\$25.00	\$24.66	\$49.66 /month	\$5.50 /100 cu. Ft
Super High	\$25.00	\$24.66	\$49.66 /month	\$6.00 /100 cu. Ft

Volume charge for all; volume differential higher for ESC; ESC monthly charge





#### Class Public Comments Prior To Rate Design

- 1. Rates are too high
- 2. Flat sewer and 400CF water allowance are unfair for small households
- 3. Should pay for what you use from zero
- 4. Tiered rates to incentivize conservation v. charge same from first unit to last
- 5. Charge large water users more
- 6. Charge lower fixed fee and higher volume fee to discourage wasteful practices; also makes non-use charge more affordable
- 7. Need better low-income programs
- 1. Rates should reflect actual usage
- 2. Rates are too high for small business
- 3. High water use does not mean inefficient water use so don't penalize high water users
- 4. Charge for sewer based on discharge
- 5. Unfair to single out big business to pay system costs should be shared collectively as we all benefit from business
- 6. Consider sharing costs of community resources such as public turf areas

#### Non-Res.

SF Res.

### **Public Feedback on Proposals**



- Open Houses
- Online rate calculator and feedback form
- Direct outreach

- COCN

- EDCO

Bend Chamber

- BEDAB

- CID

- COBA

- IAC

- Parks

- County

- Schools

## **Revenue Stability**



- Infrastructure Investment
- Water and Sewer bond covenants
- Ramifications of conservation on water and sewer system revenues
- Adequate reserves

## Single Family Residential





- 12 supported proposals
- 4 supported with comments
- 3 opposed
- 3 did not comment on rate structure

# **Multi Family Residential**





1 duplex supported

### Non-Residential





1 multi-tenant opposed

## 2015 Rate Structure Changes



- Eliminate allowances
- True up water meter charges
- Remove SF Residential flat fee for sewer
- Implement ESC (phase in options)
- Increase volume charge for water (or not)



## **Next Steps**



- Carry forward proposed rate structures in a resolution on December 17<sup>th</sup>
- Make modifications to rate structure selections tonight for decision on December 17<sup>th</sup>
- Resolution at a later date based on additional feedback
- Council chose to carry the sewer rate structure proposal (slow ESC phase in option) forward in a resolution on 12/17.
- Council requested we evaluate modifying the water rate structure proposal to protect revenue stability by collecting 40% from monthly charges for a decision on 12/17,

# **Pending Policy Decisions**



- Juniper Utility
   Divestiture
- Reserve Funding
- Assistance Program Funding
- Conservation
   Program Funding
- SDC Changes

- Standby Fees
- Winter Quarter Average Policy
- Forecast Rate Increases
- Legacy Rate Agreements
- Service Area
   Protection

# Back up slides



# Revenue Comparison of ESC Volume Charge Options



ESC Program Comparison	Est. Revenue from ESC volume Charge
Existing (No ESC Program)	\$0
Old Program (Removed 2012)	\$150,000
Slow Phase In Proposed	\$73,000
Faster Phase In Option	\$198,000
Cost of Service	\$2,000,000

# Change in Revenue By Class ESC Phase In Options



Class	Existing Revenue	Slow ESC Phase In*	Faster ESC Phase In*
Single Family	\$13,570,037	0%	-5%
Multi Family	\$206,7312	0%	0%
Non-Res. Std	\$3,088,609	-6%	4%
ESC Low	\$718,506	-1%	21%
ESC High	\$51,870	4%	44%
ESC Super High	\$156,923	6%	58%

<sup>\*</sup> Does not include program fee; rounded NOTE: No accounts in ESC Medium currently