

RESOLUTION NO. 2978

A RESOLUTION AUTHORIZING AN AGREEMENT WITH TYLER TECHNOLOGIES, INC. FOR THE ACQUISITION OF MUNIS SOFTWARE AND BUSINESS PROCESS AND IMPLEMENTATION SERVICES FOR THE ENTERPRISE RESOURCE PLANNING PROJECT

Findings

- A. In 2013, and again in 2014, the City Council established a policy goal of replacing the City's 25-year old financial software with a modern, integrated Enterprise Resource Planning (ERP) system addressing essentially all functions of finance, human resources, inventory, fleet and facilities management, utility billing, community development (planning, zoning, permitting, inspections, business license, etc.), and court administration.
- B. From late 2013 to mid-2014, an extensive selection process was conducted in compliance with ORS 279B.060 by a team of 11 members representing all City departments. The selection team, with the assistance of the City's ERP consultant Plante Moran, created a Request for Proposals with more than 4,000 functional requirements; reviewed written proposals submitted by three firms; attended multi-day product demonstrations; and conducted technical interviews and reference checks with a number of client cities. All members of the scoring team ranked the solution proposed by Tyler Technologies as the highest scoring proposal.
- C. The selection team therefore recommended award of a contract to Tyler Technologies as the vendor and Munis as the ERP software.
- D. Negotiations with Tyler Technologies for both the contract and the accompanying statement of work have been conducted by City staff and ERP consultant, Plante Moran, and are now concluded.
- E. The accompanying contract and statement of work are for the first four phases of the project, known inside the City organization as the LEAP Project (Leading Effective Applications and Processes). Phase One, which will kick off 30 to 45 days after contract signing, includes Core Financial modules (general ledger, budget, accounts payable, accounts receivable, etc.), Purchasing modules, and several systemwide modules. Phase Two, which begins just a few months after the start of Phase One, includes a new Human Resources Information System plus interfaces to remaining existing City systems and software. Phase Three includes extended financial modules, such as inventory, fleet and facilities management, and service requests/work orders. Phase Four will put in place a new utility billing system..
- F. Future phases (for community development and court administration will require contract amendments with either Tyler Technologies or a different software vendor, depending on the outcome of additional solicitations by the City on behalf of those two departments.

Based on these findings,

THE CITY COUNCIL OF THE CITY OF BEND RESOLVES AS FOLLOWS:


1. The contract with Tyler Technologies (including the statement of work) in the amount of \$2,223,175.00 with additional annual costs for on-going software services starting at \$224,303 for software acquisition and business process implementation services is approved and authorized for signature by the City Manager.

Adopted by the City Council the 18th day of February, 2015.


Yes: Jim Clinton, Mayor
Victor Chudowsky
Doug Knight
Sally Russell
Nathan Boddie
Casey Roats
Barb Campbell

No: None

Attest:

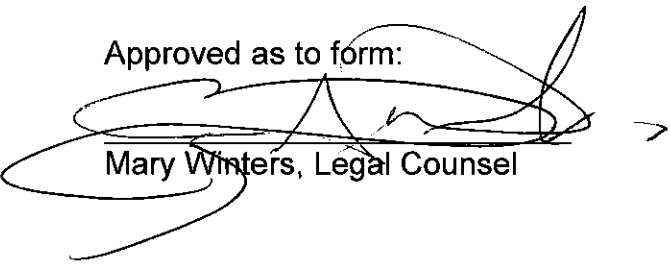


Robyn Christie, City Recorder



Jim Clinton, Mayor

Approved as to form:



Mary Winters, Legal Counsel