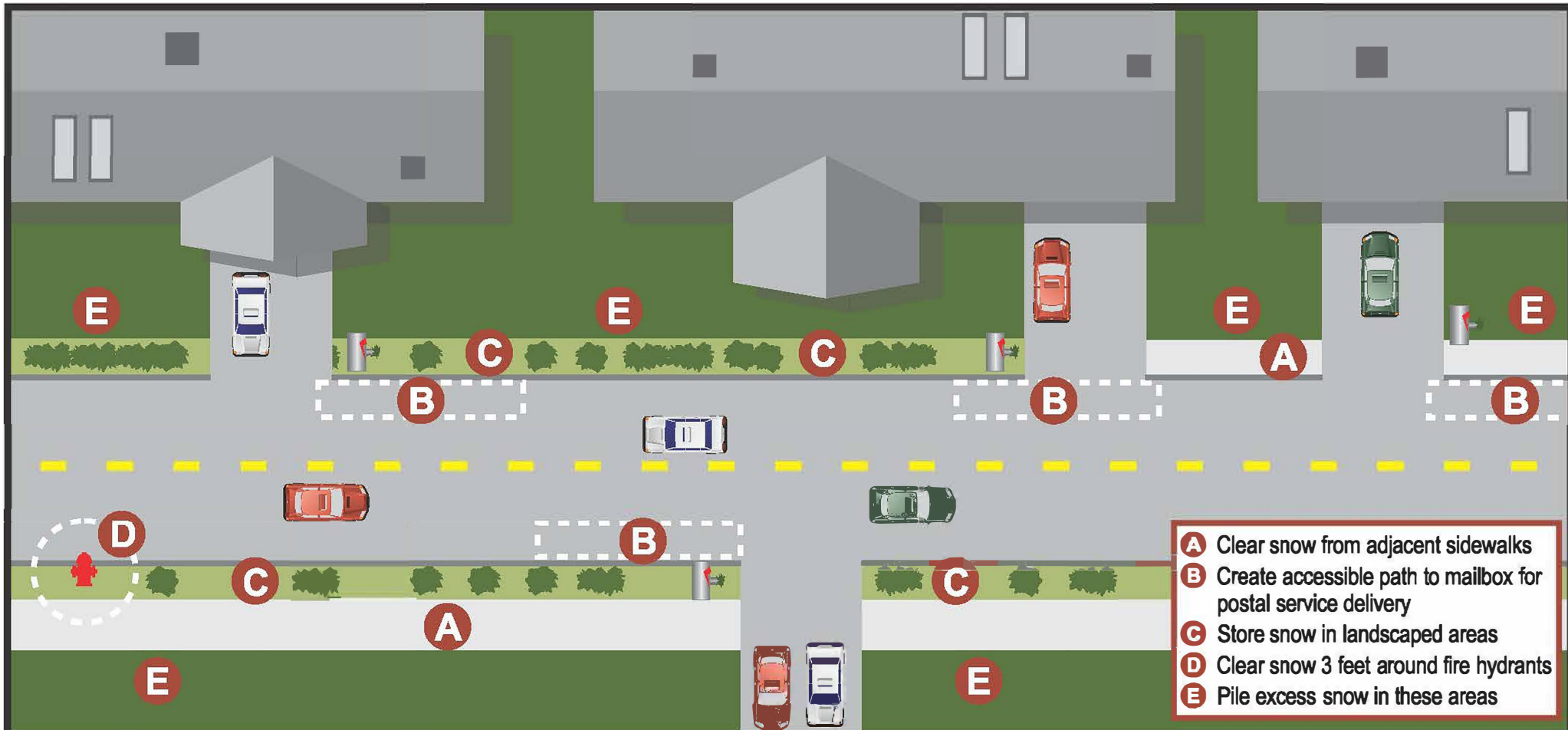


# SNOW REMOVAL GUIDELINES FOR RESIDENTIAL NEIGHBORS

*Good Snow Removal Procedures = Good Business & Customer Service*



- A** Clear snow from adjacent sidewalks
- B** Create accessible path to mailbox for postal service delivery
- C** Store snow in landscaped areas
- D** Clear snow 3 feet around fire hydrants
- E** Pile excess snow in these areas

A good snow removal policy is ongoing; shoveling and plowing may be required numerous times. Snow plows may move more snow onto your sidewalk, as a property owner it is still your responsibility to keep the sidewalk clear. To locate a contractor to assist with snow removal, please contact the City's Code Enforcement Department at 541-312-4908.

Residential property owners are to clear their adjacent sidewalks of snow and ice within 24 hours of snow fall. If your property is near a bus stop pad, please consider clearing the bus pad as well. If property owners are unable to shovel/ plow their snow due to a health condition or disability, talk to your neighbors, homeowner association, neighborhood association or contact the City's Volunteer Coordinator at (541) 388-5579. If property owners are planning to be out of town during winter months, please make alternate arrangements to have snow cleared from sidewalks, etc. As community members, we are all in this together!

 **Accommodation Information for People with Disabilities**  
To obtain this information in an alternate format, please contact the Accessibility & Equity Manager at [accessibility@bendoregon.gov](mailto:accessibility@bendoregon.gov) or (541) 693-2141.