

**Sent:** Wednesday, November 23, 2016 11:00 AM

**To:** Carolyn Eagan <[ceagan@bendoregon.gov](mailto:ceagan@bendoregon.gov)>

**Subject:** Parking Garage complaint

Hi Carolyn,

Just wanted to give you a heads up regarding a phone call I just received. A woman name Evelyn Jenkins (I think I got that right) contacted me about how disgusting the parking garage is and that yesterday around 4:10pm witnessed someone urinating from the top of the stairwell all the way down to the bottom. She was hoping we had some kind of security cameras so we could catch the guy but I had to tell her we don't have any cameras at that location.

Another concern she brought up was that we don't have any signs posted with City of Bend contact info so someone could report problems or concerns. The only sign with a phone number she could find was for Watchdog Security. She ended up calling Watchdog who maintains our fire alarm system and they gave her my number.

Evelyn may end up calling you on this and I wanted to give you a little warning. I talked with her for quite a while and assured her that we are aware of the homeless and loitering problems at the Parking Garage, however I couldn't really give her any real solutions to the problems she mentioned. I do think that some signs with a City of Bend phone number on them might be helpful as well as listing the Bend PD nonemergency phone number and 911 on the same sign.

That's pretty much it in a nutshell, please feel free to call if you have any questions.

Have a great Thanksgiving.

Dustin