



CITY OF BEND

Agenda

Emergency Homelessness Task Force

August 31, 2021, 10:30 a.m. – 12:00 p.m.

Virtual Meeting - Zoom

This meeting will be convened on-line due to COVID-19 concerns.

Zoom Online Meeting Link: <https://bendoregon.gov.zoom.us/j/81080586489?pwd=bHRUTTF0Zm5vNWMyMVpicUIVbXB6UT09>

Call-in Phone Number: 888 788 0099 (Toll Free)

Webinar ID: 810 8058 6489

Passcode: EHTF

YouTube Livestream Link: <https://youtu.be/uMknDTAUxXM>

10:30 a.m. Emergency Homelessness Task Force – Meeting #3

- 1. Welcome (10 mins)**
 - **Introducing New Task Force Members**
- 2. Community Agreements (10 mins)**
- 3. Emergent Priorities (20 mins)**
 - **Authorized Encampment Update**
- 4. Stakeholder Mapping: Roles (20 mins)**
- 5. Strategic Plan: Scoping (25 mins)**
- 6. Next Steps + Closing (5 mins)**



Accessible Meeting Information

This meeting/event location is accessible. Sign language interpreter service, assistive listening devices, materials in alternate format such as Braille, large print, electronic formats and CD formats, or any other accommodations are available upon advance request. Please contact Kayla Duddy at kduddy@bendoregon.gov or (541) 388-5505. Providing, at least, 3 days' notice prior to the event will help ensure availability.

**City of Bend and Deschutes County
Emergency Homelessness Task Force Meeting
July 27, 2021**

The meeting of the Emergency Homelessness Task Force was called to order at 10:30 a.m. Thursday, July 27, 2021, online and by phone.

Convene Meeting: Brittani Manzo, Housing & Homelessness Policy Strategist & Facilitator, Carolyn Eagan, City of Bend Strategy and Impact Officer, Colleen Sinsky, Central Oregon Fuse Program Manager, Colleen Thomas, Deschutes County, Deschutes County Health Services Homeless Coordinator, Elaine Knobbs-Seasholtz, Mosaic Medical Director of Strategy & Development, Eric King, City of Bend City Manager, Erik Kropp, Deschutes County Deputy County Administrator, Kathy Skidmore, Central Oregon Veterans Outreach Executive Director, Kay Vincent, City of Bend Human Rights and Equity Commissioner, Ian Leitheiser, City of Bend Assistant City Attorney, Janice Garceau, Deschutes County Behavioral Health Director, John Lodise, Shepard's House Ministries Director of Emergency Services, Keith Witcosky, City of Redmond City Manager, Mary Winters, City of Bend City Attorney, Megan Perkins, City of Bend Councilor, Molly Wells Darling, Deschutes County Health Services Program Manager, Patty Wilson, Neighbor Impact Deputy Executive Director, Phil Chang, Deschutes County Commissioner, Shelly Smith, City of Bend, Senior Management Analyst, Stacey Witte, REACH Founder & Executive Director, Tom Anderson, Deschutes County Chief Administrator, David Brant, Housing Works Executive Director, Mickie Derting, City of Bend Strategic Initiatives Manager

1. Welcome

Councilor Perkins welcomed the Task Force to the meeting.

2. Introductions

Task Force members introduced themselves and the organization they work for.

3. Stakeholder Mapping

Brittani Manzo presented the following slides:

- Purpose
- Strategic Planning
- Process

Members participated in a mapping stakeholder's discussion:

- Who's not at the table:
 - Inform
 - Jefferson County
 - Crook County
 - Regional Partners

- Representative from Sisters
- St. Charles (ER/Operations)
- Oregon Community Foundation (OCF)
- Philanthropic Organizations
- Meyer Memorial Fund (Portland)
- Collaborate
 - PacificSource/CCO (population health/SDOH)
 - Central Oregon Intergovernmental Council (COIC) – housing for all
 - People living at or in the camps (workgroup)
 - Law enforcement
 - Youth representative (JBarJ)
 - Helpers/Volunteers
 - Outreach, faith-based partners (Bob Bohack)
- Consult
 - Central Oregon Health Council
 - Human trafficking representative
 - State Legislators
 - Central Oregon Health Council (H/H subgroup)
 - Governor’s Office (Annette Liebe)
 - Redmond Collective Action
 - Family Access Network

4. Emergency Priorities

Manzo proposed the following working groups:

- Identify Services Funding Streams
- Emergency Protocol for Heat and Fire
- Authorized Encampment Strategy

Carolyn Eagan, City of Bend Strategy and Impact Officer, presented the following updates on the Authorized Encampment Strategy:

- Moving forward to identify three location inside the City of Bend – to open in the Fall
- Coordinating a starting point of publicly owned properties in the City of Bend – locations with 15 campsites; up to 25 individuals would have access to each respective location
- The City to have better sense of the sites within the next 10 days
- Risk factors the City will have to go through – working those out with the insurance company
- 14 sets of qualifications that the City will be reviewing in the next week to help match service providers to potential locations
- Hoping to have site details at the September 2, 2021 Joint County and City Meeting

5. Next Steps and Closing

Next Emergency Homeless Task meeting August 31, 2021.

Adjourned at 12:00 p.m.

Respectfully Submitted,

Kayla M. Duddy,
Deputy City Recorder

**City of Bend and Deschutes County
Emergency Homelessness Task Force Meeting
June 24, 2021**

The meeting of the Stewardship Council Subcommittee was called to order at 10:30 a.m. Thursday, June 24, 2021, online and by phone.

Convene Meeting: Phil Chang, Deschutes County Commissioner, Megan Perkins, City of Bend Councilor, Kathy Skidmore, Central Oregon Veterans Outreach Executive Director, Keith Witcosky, City of Redmond City Manager, Tara Feurtado, Bethlehem Inn Program Manager, Tom Anderson, Deschutes County Chief Administrator, Colleen Thomas, Deschutes County, Homeless Community Outreach Coordinator & Homelessness Leadership Coalition, Elaine Knobbs-Seasholtz, Mosaic Medical Director of Strategy & Development, Patty Wilson, Neighbor Impact Deputy Executive Director, Eric King, City of Bend City Manager, Janice Garceau, Stacey Witte, Relationship Empowerment Action Compassion Heart Founder & Executive Director, Curt Floski, The Shepherd's House, Executive Director, Jon Skidmore, City of Bend Assistant City Manager, Carolyn Eagan, City of Bend Recovery & Strategic Impact Officer, David Brant, Housing Works Executive Director, Ian Leitheiser, City of Bend Assistant City Attorney, Mickie Derting, City of Bend Strategic Initiatives Manager

1. American Rescue Plan Act (ARPA)

- **City/County Matching Proposal**
- **Questions for EHTF Members:**
- **Discuss Needs, Source, Gaps**

Councilor Perkins presented a report on the proposed Quick-Strike Funding Allocation.

Service providers shared the following plans being made to address cooling:

- Shepard's House made adjustment to hours on Second Street to provide more options to get inside – partnership work with a church in Redmond that is used for a warming shelter
- First Presbyterian Church opening a cooling shelter this weekend
- Mosaic Mobile Community Clinic is installing a refrigerator freezer for bottled water – will have several pallets of water to give out
- Red Cross is looking at the dynamics of what excess heat impacts will do for humidity versus dry heat – Deschutes County Emergency Response Team is working with the Red Cross and will bring information forward to the County Commissioners to see how that is to be deployed

Members discussed the following on houselessness and housing:

- Managed camps to be a short-term priority
- Permitted supportive housing to be a long-term priority
- Need to look at the continuum of services for those experiencing homelessness across the region
- Look at the capacity of services and the need for treatment housing is critical

- The Oregon Legislature created opportunities for communities with \$30 million in funding identified for residential treatment for people with behavioral health and substance use disorders
- Measure 110 funding will create opportunities to develop more wraparound services and support for people with significant substance use conditions
- Need for additional detox beds
- Need for a navigation or day center
- Request for lockers to store personal belongings
- Lack of Medicaid beds for assisted living facilities and foster homes
- Have an entity willing to set up a residential treatment foster home or adult treatment foster home
- Service providers struggle with the needs currently on the street and the different types of people on the streets
- The meaning of a managed camp needs defined
- There is a need for respite care for people coming out of the hospital
- There is a need for a navigation center for people to have an easy access point
- Keep in mind trauma informed care

2. Managed Camp – Overview

- **Funding**
- **Land**
- **Services**
- **Question for EHTF Members:**
 - **Small Sites (15-30) – Your Thoughts?**
 - **Best Practices for RFQ/Services**
 - **Capacity for Service Providers**

Carolyn Eagan, City of Bend Economic Development Director, presented a report on managed camps.

Members discussed the following in regard to a managed camp:

- Smaller groups located around the community – worked well in other cities
- Smaller is better with the dynamics of the population who would be accessing the potential camps – 15 to 20 people
- The guidelines, policies and procedures are going to be key and potentially streamlined across potential camps
- Not to call it an encampment with barricades, but a safety zone
- Look to providers who have plans already and looking for a location
- Region to help professionals relocating to the area
- Having a designated camp for families would be effective
- Need to think creatively and regionally
- Create a continuum – easy to follow graph for elected officials and service providers
- Possible joint County Commissioner and City of Bend Council quarterly meetings

3. Questions for EHTF Members:

- **Future Potential Agenda Items**
- **Hiring of EHTF Facilitator**

Mickie Derting, Strategic Initiatives Manager, presented a framework and potential agenda items for future meetings.

Adjourned at 11:31 a.m.

Respectfully Submitted,

Kayla M. Duddy,
Deputy City Recorder



EHTF NEWS

EMERGENCY HOMELESSNESS TASK FORCE (EHTF)

Published: 8/27/21

Welcome New EHTF Members

Help welcome new members at our next meeting on Tuesday, August 31. The following folks accepted our invitation to join the Task Force and help develop a strategy toward ending houselessness in Deschutes County:

- **Bob Bohac** – Faith-based Jericho House, Board Member
- **Carlos Salcedo** – St. Charles Health System, Manager – Community Partnerships
- **Elizabeth Wilson** – J BAR J Youth Services, Central Oregon Program Manager
- **Mike Krantz** – City of Bend, Police Chief
- **Shane Nelson** – Deschutes County, Sheriff
- **Tammy Baney** – Central Oregon Intergovernmental Council, Executive Director
- **Tricia Wilder** – PacificSource, Director - Central Oregon Coordinated Care Organization

Joint City of Bend & Deschutes County Meeting

The City of Bend and Deschutes County will be meeting with the following items on the Agenda: Housing and Homelessness Updates and Strategies, and Other Topics. Our very own EHTF facilitator, Brittani Manzo will be providing an update on the purpose and activities of our Task Force. To watch, tune in via the county's [Public Meeting Portal](#) on Thursday, September 2 from 1:00 p.m. to 3:30 p.m.

Tuesday – August 31 EHTF Meeting

The [Agenda](#) for the August 31 meeting has been posted. Items are as follows: 1. Welcome & Intro, 2. Community Agreements, 3. Stakeholder Mapping, 4. Strategic Plan: Scoping, 5. Next Steps & Closing. You should have received a Zoom link specific to each of you as a panelist. If you haven't, please contact Mickie Derting at mderting@bendoregon.gov. To share a link with the public, please use [Zoom](#) (Passcode: EHTF) & [YouTube](#).

Authorized Encampments Workgroup Update

The EHTF Authorized Encampments Workgroup met on Tuesday, August 24 and plans to meet again on Monday, August 30. Their purpose is to co-design the authorized encampment program model and service connections and identify outstanding needs. Members of the workgroup are as follows: Bethlehem Inn – Tara Feurtado, City of Bend – Carolyn Eagan, Deschutes County – Behavioral Health – Molly Wells Darling, Homeless Leadership Coalition (HLC) – Colleen Thomas, Relationship Empowerment Action Compassion Heart (REACH) – Stacey Witte, and Shepherd's House – Curt Floski. Update to the EHTF coming soon!



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Brittani Manzo's Expanded Scope of Work

Task Force members have shared similar priorities to strengthen and accelerate the EHTF in its purpose, but several of the most common priorities are not currently scoped into the EHTF facilitation contract. Brittani Manzo developed a work plan based on meetings and discussions with EHTF members, a preliminary policy analysis, and preliminary systems analysis as a part of the coalition building and strategic planning work already underway. The three themes (financial sustainability, role clarity, and authorized encampment strategic collaboration) emerged in these conversations as priorities, but required additional services beyond those already funded. The City of Bend is sponsoring the expanded scope of work.

Vaccine Clinic for Unhoused Neighbors

On Sunday, August 29 at 11:00 a.m., the Redmond Collective Action (RCA) in partnership with Central Oregon Disability Support Network (CODSN) with support through Oregon Housing Authority (OHA) is hosting a vaccine clinic for our unhoused neighbors. The event location is NE 17th & Greenwood in Redmond. Food and beverages will be provided with support from Family Kitchen, CAMP vets, Deschutes Library, Community Shower Truck, and Helpers. To donate and/or volunteer, please contact redmondcollectiveaction@gmail.com.

Shepherd's House Updates for Services in Bend, Redmond, & Central Oregon

The Shepherd's House shelter on 2nd St in Bend is reaching capacity, and the concern for available spaces increases as colder months are fast approaching. The SHARE van continues to connect with camps dispersed throughout Bend, offering basic supplies and also fostering discussion on what the future might hold. The expansion into the City of Redmond is moving forward. A building was acquired and a capital campaign will soon be launched. There is excitement about the opportunity to serve Redmond on an ongoing basis. It is estimated that services will be available once renovations are complete sometime around Summer 2022. Meanwhile and in partnership with churches in Redmond, a cold-weather and low-barrier shelter system will open in November 2021. Shepherd's House is acquiring a shower truck to provide services in Central Oregon area beginning September 1.

Redmond Homeless Service Feasibility Study

Bob Bohac with Jericho Road thought that this might be of interest to the EHTF members. In December 2019, the Central Oregon Health Council provided funding to support a homeless service feasibility study in Redmond. By January 2020, Jericho Road started gathering initial input and identified partners, supporters and stakeholders committed to working together on the feasibility study. For a copy of the 16-page Focus Group Summary that was used to help inform next steps in the feasibility study, please email Mickie Derting at mderting@bendoregon.gov. For a copy of the feasibility study, please email Bob Bohac at cdabohacs@gmail.com.

EHTF Strategy Visual Narrative

In our first meeting, members raised the need for a visual narrative and expressed the necessity for something easy and simple to understand in layman's terms and story-telling format for elected officials, the public, and media. The content will also increase awareness about the region's houselessness strategic plan. That info could be leveraged to give the EHTF current and future



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members a holistic view of our efforts as well as inform our houseless neighbors of the actions we are taking. The due diligence process of hiring a graphic designer to help us develop a visual narrative has started. The timing for delivery will be near the conclusion of the EHTF meetings sometime around November/December. The City of Bend is sponsoring this initiative. If any questions or recommendations, please contact Mickie Derting at mderting@bendoregon.gov.

Oregon Emergency Rental Assistance Program Open for Applications

NeighborImpact is the local community action agency partnering with the Oregon Housing and Community Services (OHCS) to administrate approximately \$12.9 million of the Oregon Emergency Rental Assistance Program (OERAP) funds in Central Oregon. NeighborImpact helps answer questions and helps folks complete and submit applications. Qualified renters may submit applications to the OERAP for funding to pay rent, rent arrears, future rent and certain home utility costs. Applications are accepted on a continuous basis until 2022 or until program funds run out. In most cases, payments will be made directly to the landlord or utility provider. For more info or to apply, please visit <https://www.neighborimpact.org/covid-rent-relief/>.

Bill Payment Assistance Program

NeighborImpact's Energy Assistance program has partnered with the City of Bend to provide a bill payment assistance program for water utility bills. This program is aimed at assisting COVID impacted households who receive water services through the City of Bend. For more info including eligibility criteria, income charts, guidelines and application, please visit <https://www.neighborimpact.org/city-of-bend-water-payment-program>.

Energy Assistance Program Secured Additional Funding

Assisting residents of Central Oregon including the Confederated Tribes of Warm Springs, the Energy Assistance Program is aimed to help individuals and families remain current on their utility costs and prevent disconnections. NeighborImpact applies bill payment assistance toward residents' electric, natural gas, propane, oil and wood/pellet bills as a lump-sum payment. Individuals whose income falls at or below sixty percent of the state median income level qualify for these services. For income charts, guidelines, and applications, please visit <https://www.neighborimpact.org/get-help/help-with-bills/covid-relief-energy-assistance>.

Weatherization Program Accepting Applications

The Weatherization Program is accepting applications to help lower energy costs and increase the durability of homes. The program provides free services to income-qualified renters or homeowners living in manufactured and stick built homes. Services include insulation for floors, ceilings and walls, air and duct sealing, and assessment and replacement of heating, cooling, and water systems. Residents of Central Oregon including the Confederated Tribes of Warm Springs may now request to schedule home energy audits. For income limits, guidelines, and applications, please visit <https://www.neighborimpact.org/get-help/help-with-bills/home-weatherization/>.



Notice of Funding Opportunity for FY21 Continuum of Care Program Competition

The Notice of Funding Opportunity (NOFO) for the Fiscal Year (FY) 2021 Continuum of Care (CoC) Program Competition has been released. HLC submits the application for our region. For details, visit [Review/Download the FY21 Continuum of Care Competition](#). For updates, visit [Grants - Homeless Leadership Coalition \(cohomeless.org\)](#). If any questions, email info@cohomeless.org.

Good Neighbor Tools from HLC

As Central Oregon responds to the needs of our unhoused neighbors, new facilities will be established to provide a variety of services and shelter. It is common for neighbors to have concerns when any new business, service or other development enters a neighborhood. The HLC suggests neighborhoods leverage a Good Neighbor Agreement to have the most positive and transparent conversation regarding neighborhood concerns. A well-executed Good Neighbor Agreement establishes a vision and sets goals for how neighbors including area residents, businesses, and service providers will work together to support mutual success, communicate, and address concerns. Template of a <https://cohomeless.org/agency-tools/good-neighbor-agreement/>.

Watch the August 2021 HLC Meeting

On the August 2021 HLC meeting Agenda: Emergency Housing Choice Voucher (EHCV), Housing Urban Development (HUD) TA - Continuum of Care Member and Committee Structure, Update from DAWNS House, Community Clean Ups, and Community Updates. [Watch video replay](#).

Good Reads

- **Framework for An Equitable COVID-19 Response (Source: Brittani Manzo)**

The [Framework for An Equitable COVID-19 Response](#) is a joint effort between six of the leading national advisors on housing and homelessness and offers a number of resources that are all geared toward *housing-focused* solutions to homelessness.

- **How a Medical Respite Care Program Offers a Pathway to Health and Housing for People Experiencing Homelessness (Source: Elaine Knobbs-Seasholtz)**

Despite growing evidence that medical respite care is a cost-effective way to help people experiencing homelessness recover after a hospital stay, it remains an underutilized service [Read more](#)

- **Elizabeth Funk Is Determined to Provide Dignified Solutions to the Homeless Crisis (Source: Mickie Derting)**

Funk teamed up with numerous impact-focused individuals to create a “homelessness task force” called DignityMoves, which focuses on providing interim supportive housing solution to the severe and growing issues of individuals living unsheltered along the West Coast. Using modular prefabricated housing, DignityMoves creates communities that offer every person a



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place of their own-with a locking door-to call home while they build the confidence to create a life off the streets. [Read more](#)

Heard on the Radio

- **Home Share Oregon (Source: Mickie Derting)**

Their mission is to disrupt the housing crisis in Oregon by encouraging and incentivizing homeowners to become a valuable part of the solution. By putting to work underutilized housing inventory, i.e. spare bedrooms, Home Share Oregon intends to expand access to affordable housing one spare bedroom at a time. [Read more](#)