

Previous Balance:	\$120.09
Payments:	\$0.00
Adjustments:	\$0.00
Balance Forward:	\$123.99
Current Charges:	\$123.99
Amount Due:	\$247.98
** Auto Pay **	
Detailed Charges	Water - Previous Read: 33545
	Current Read
	Con
	Rate*
	\$2.08
Services:	
WATER - 05/31/2022 - 06/30/2022	
WATER BASE CHG 3/4" METER	
CONSUMPTION PER 100CUFT	
FRANCHISE FEE	
TOTAL WATER CHARGES	\$4.13
SEWER - 05/31/2022 - 06/30/2022	
SEWER BASE CHARGE	
WQA CONSUMPTION PER 100CUFT	
FRANCHISE FEE	
TOTAL SEWER CHARGES	
STORMWATER - 05/31/2022 - 06/30/2022	
PER ERU (3800 SQFT = 1 ERU)	
TAX LOT:	
TOTAL STORMWATER CHARGES	



Your new Winter Quarter Average (WQA) is effective July 1, 2022

Your new consumption is listed under the sewer section of your bill as **WQA CONSUMPTION PER 100CUFT**.

If you had a **qualifying event**, such as a leak during the months of December, January, or February, you have **120 days** from your August 2022 bill date to submit an appeal request form.

For more information about sewer service and WQA or to obtain an appeal form, please visit bendoregon.gov/utilitybilling.

Contact us: Utility Billing 541-388-5515
 utilitiesonline@bendoregon.gov
Visit us: 639 NW Franklin Ave, Bend, OR
 (Monday-Friday 8 a.m. to 5 p.m.)



CITY OF BEND
 UTILITY DEPARTMENT





Winter Quarter Average Information

What is the Winter Quarter Average (WQA)?

- Your average water consumption during the months of December, January, and February each year (called Winter Quarter Average or WQA) is used as the basis for monthly sewer volume charges.

How is the WQA used?

- It is used to calculate customers' monthly sewer charges. Since landscape irrigation usually does not occur during the winter months, the actual rate of water going into a home is fairly equivalent to the sewer being discharged from the home.

If our water pipes had a leak, can my assessed WQA be modified going forward?

- Yes, in most cases. However, you must file a Leak Adjustment Request no later than **120 days** from your August 2022 bill date.



Accommodation Information for People with Disabilities

To obtain this information in an alternate format such as Braille, large print, electronic formats, etc. please contact Utility Billing at utilitiesonline@bendoregon.gov or 541-388-5515; Relay Users Dial 7-1-1.