

City of Bend Utilities Public Advisory Group



CITY OF BEND

Location: [Zoom Meeting Link](#)

Date: Wednesday, January 4, 2023

Time: 11am-12:30pm

Speakers: Lori Faha, City of Bend Environmental Resources Manager
Dan Denning, City of Bend Water Conservation Program Manager
Elisabeth O’Keefe, City of Bend Stormwater Program Manager
Aubrie Koenig, Consor Strategic Planning & Communications Facilitator

Meeting Agenda

Purpose: Share highlights about current water waste regulation and stormwater code customer education and gather advice about tools and priorities moving forward.

1. Introduction – 10 mins

2. Customer Education Tools and Priorities – 60 mins

- a. Interactive polling – 5 mins
- b. Customer education tools – 25 mins
 - i. Overview of current outreach tools
 - ii. **FOCUS Q:** What customer education tools and methods do you think are most effective for water conservation and stormwater?
- c. Existing codes and enforcement – 30 mins
 - i. Intro to water waste and stormwater pollution codes
 - ii. **Focus Q:** What suggestions do you have for communicating with customers about enforcement of current regulations?
 - iii. **Focus Q:** What types of customer education should be prioritized?

3. UPAG Discussion – 10 mins

4. Summary and Closing – 5 mins

Draft Meeting Roadmap



Updated January 3, 2023

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<p>Wednesday, Feb. 1, 2023</p> <p>11am-12:30pm</p> <p>Zoom Meeting</p>	<p>FEB 2023 UPAG MEETING: Water Conservation</p> <ul style="list-style-type: none"> • Water conservation codes and standards – update needs • Customer rebate program – overview, measures of success <p><i>Outcome: Advice on community engagement strategies to drive participation in rebate program, including potential barriers to participation, consideration of community demographics in directing rebate funds, and methods of framing/measuring success.</i></p>
<p>Wednesday, March 1, 2023</p> <p>11am-12:30pm</p> <p>Zoom Meeting</p>	<p>MARCH 2023 UPAG MEETING: Water Conservation & Stormwater Management</p> <ul style="list-style-type: none"> • Water conservation codes and standards – outdoor focus on public rights of way • Stormwater Underground Injection Control (UIC) System – program considerations related to DEQ permit re-application <p><i>Outcome: Advice on applying outdoor water conservation codes and standards to public rights of way. Feedback on updates to City plan for water quality protection for stormwater UICs.</i></p>
<p>Wednesday, April 5, 2023</p> <p>11am-12:30pm</p> <p>Zoom Meeting</p>	<p>APRIL 2023 UPAG MEETING: Water Conservation Focus</p> <ul style="list-style-type: none"> • Water conservation codes and standards – outdoor focus on private property irrigation <p><i>Outcome: Advice on applying codes and standards to outdoor private property.</i></p>
<p>Wednesday, May 10, 2023</p> <p>11am-12:30pm</p> <p>Zoom Meeting</p>	<p>MAY 2023 UPAG MEETING: Stormwater Management</p> <ul style="list-style-type: none"> • Stormwater program updates – drainage, density, and barriers to green infrastructure <p><i>Outcome: Input on methods to address conflicts between denser development and stormwater management.</i></p>
<p>Wednesday, June 7, 2023</p> <p>TBD/In-person</p>	<p>JUNE 2023 UPAG MEETING: In-Person Tour</p>



July 2023	SUMMER BREAK
Aug. 2023	SUMMER BREAK
Wednesday, Sept. 6, 2023 11am-12:30pm Zoom Meeting	SEPT 2023 UPAG MEETING: Stormwater Management <ul style="list-style-type: none"> • Introduction to Stormwater Master Plan update project – milestones and input topics • Review draft updated regulatory Stormwater Management Program (SWMP) (due to DEQ by Nov. 1, 2023)
Wednesday, Oct. 4, 2023 11am-12:30pm Zoom Meeting	OCT 2023 UPAG MEETING: Water Conservation <ul style="list-style-type: none"> • Water conservation codes follow up
Wednesday, Nov. 1, 2023 11am-12:30pm Zoom Meeting	NOV 2023 UPAG MEETING: Stormwater Management <ul style="list-style-type: none"> • Stormwater master planning effort
Wednesday, Dec. 6, 2023 11am-12:30pm Zoom Meeting	DEC 2023 UPAG MEETING: Annual Review <ul style="list-style-type: none"> • Water conservation and stormwater education program highlights • How UPAG advice is being implemented • New members and future topics



Accessible Meeting Information

This meeting/event location is accessible. Sign language interpreter service, assistive listening devices, materials in alternate format such as Braille, large print, electronic formats, or any other accommodations are available upon advance request. Please contact Lori Faha at lfaha@bendoregon.gov or (541) 317-3025; Relay Users Dial 7-1-1. Providing, at least, 3 days’ notice prior to the event will help ensure availability.