

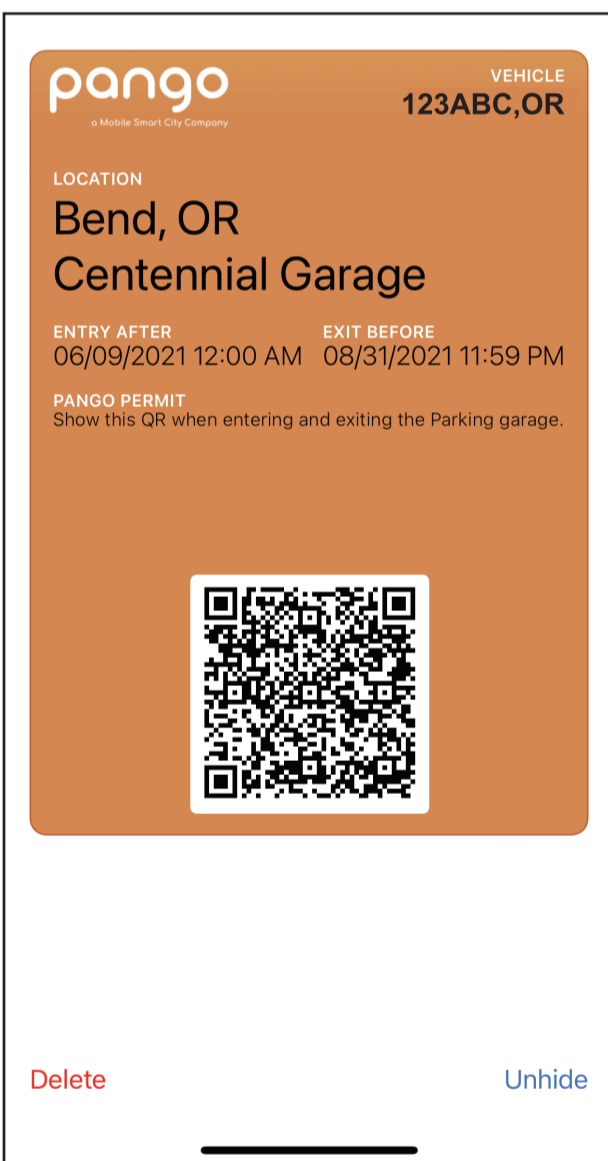
Using your QR code



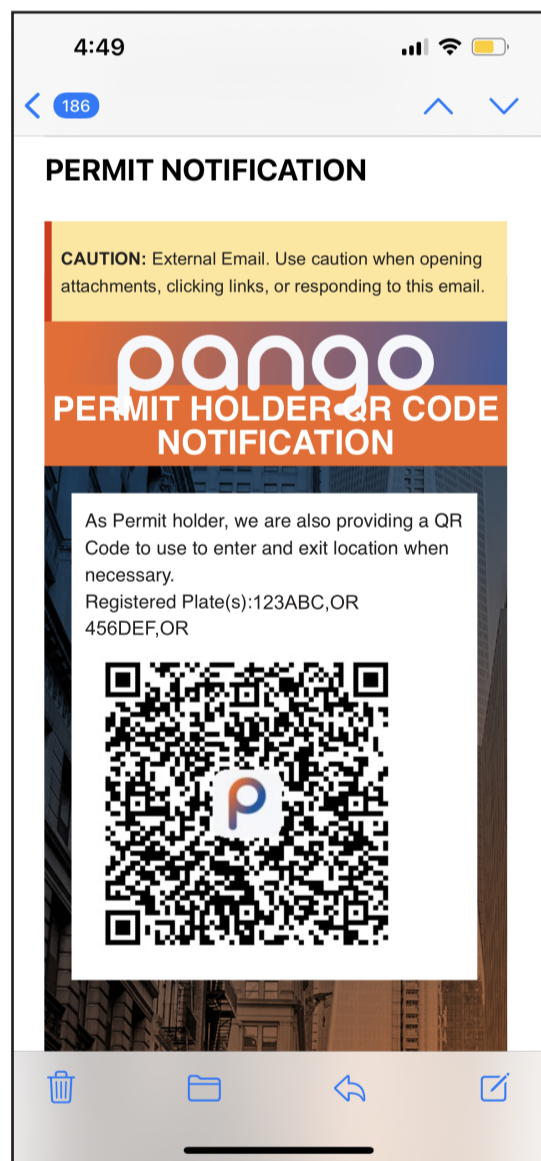
Rightsizing your QR Code

Ensure your QR code is sized correctly, either by taking a screen shot of your QR code email, or by adding the pass to your phone wallet.

Wallet Pass



Email Screen Shot



Troubleshooting Common QR Code Issues

I never can get my QR Code to work.

- Call Parking Services and ask if your QR code is valid.
- Check that you are scanning in front of the camera not the screen.

I know my QR Code is valid but it takes multiple times to get it to be recognized.

- Make sure your QR Code is sized as shown above. Larger QR Cods are more difficult to be scanned.
- Ensure your fingers are not covering the QR Code.
- Ensure your phone display is bright enough.

I printed my QR Code but it is not recognized

- Don't laminate your print out.
- Ensure its not too large.
- Ensure your fingers are not covering it.