

City of Bend Utilities

Public Advisory Group



CITY OF BEND

Location: [Zoom Meeting Link](#)

Date: Wednesday, February 1, 2023

Time: 11am-12:30pm

Speakers: Lori Faha, City of Bend Environmental Resources Manager
Dan Denning, City of Bend Water Conservation Program Manager
Elisabeth O’Keefe, City of Bend Stormwater Program Manager
Aubrie Koenig, Consor Strategic Planning & Communications Facilitator

Meeting Agenda

Purpose: Gather feedback on water conservation rebate program customer engagement and discuss input on customer communications around code enforcement.

1. **Welcome and Introduction – 3 mins**
2. **Water Conservation Customer Rebate Program – 45 mins**
 - a. Overview of customer rebate program (example outreach flyers attached)
 - b. Discussion:
 - i. What suggestions do you have for driving participation in the rebate program?
 - ii. What, if any, significant barriers to participation in the rebate program do you see?
 - iii. How do you feel community demographics should be considered when directing rebate funds?
 - iv. What do you feel is important to measure the program success?
3. **Customer Education Around Code Enforcement – 30 mins**
 - a. Brief review of codes and current outreach
 - b. Discussion:
 - i. What suggestions do you have for communicating with customers about enforcement of current regulations?
 - ii. What types of customer education should be prioritized?
4. **UPAG Discussion – 10 mins**
5. **Summary and Closing – 2 mins**



Draft Meeting Roadmap

Updated January 3, 2023

<p>Wednesday, March 1, 2023</p> <p>11am-12:30pm Zoom Meeting</p>	<p>MARCH 2023 UPAG MEETING: Water Conservation & Stormwater Management</p> <ul style="list-style-type: none">• Water conservation codes and standards – outdoor focus on public rights of way• Stormwater Underground Injection Control (UIC) System – program considerations related to DEQ permit re-application <p><i>Outcome: Advice on applying outdoor water conservation codes and standards to public rights of way. Feedback on updates to City plan for water quality protection for stormwater UICs.</i></p>
<p>Wednesday, April 5, 2023</p> <p>11am-12:30pm Zoom Meeting</p>	<p>APRIL 2023 UPAG MEETING: Water Conservation</p> <ul style="list-style-type: none">• Water conservation codes and standards – outdoor focus on private property irrigation <p><i>Outcome: Advice on applying codes and standards to outdoor private property.</i></p>
<p>Wednesday, May 10, 2023</p> <p>11am-12:30pm Zoom Meeting</p>	<p>MAY 2023 UPAG MEETING: Stormwater Management</p> <ul style="list-style-type: none">• Stormwater program updates – drainage, density, and barriers to green infrastructure <p><i>Outcome: Input on methods to address conflicts between denser development and stormwater management.</i></p>
<p>Wednesday, June 7, 2023</p> <p>TBD/In-person</p>	<p>JUNE 2023 UPAG MEETING: In-Person Tour</p>
<p>July 2023</p>	<p>SUMMER BREAK</p>
<p>Aug. 2023</p>	<p>SUMMER BREAK</p>
<p>Wednesday, Sept. 6, 2023</p> <p>11am-12:30pm Zoom Meeting</p>	<p>SEPT 2023 UPAG MEETING: Stormwater Management</p> <ul style="list-style-type: none">• Introduction to Stormwater Master Plan update project – milestones and input topics



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	<ul style="list-style-type: none"> Review draft updated regulatory Stormwater Management Program (SWMP) (due to DEQ by Nov. 1, 2023)
<p>Wednesday, Oct. 4, 2023 11am-12:30pm Zoom Meeting</p>	<p>OCT 2023 UPAG MEETING: Water Conservation</p> <ul style="list-style-type: none"> Water conservation codes follow up
<p>Wednesday, Nov. 1, 2023 11am-12:30pm Zoom Meeting</p>	<p>NOV 2023 UPAG MEETING: Stormwater Management</p> <ul style="list-style-type: none"> Stormwater master planning effort
<p>Wednesday, Dec. 6, 2023 11am-12:30pm Zoom Meeting</p>	<p>DEC 2023 UPAG MEETING: Annual Review</p> <ul style="list-style-type: none"> Water conservation and stormwater education program highlights How UPAG advice is being implemented New members and future topics



Accessible Meeting Information

This meeting/event location is accessible. Sign language interpreter service, assistive listening devices, materials in alternate format such as Braille, large print, electronic formats, or any other accommodations are available upon advance request. Please contact Lori Faha at lfaha@bendoregon.gov or (541) 317-3025; Relay Users Dial 7-1-1. Providing, at least, 3 days’ notice prior to the event will help ensure availability.

CONSERVATION REBATES: INDOORS

1. Faucet Aerator

Rebate amount per faucet aerator

FREE



Available shower heads include those produced by AM Conservation Group (≤ 1.5 gal/min)

2. Shower Head

Rebate amount per shower head

FREE



Available shower heads include those produced by AM Conservation Group (≤ 1.5 gal/min)

While new homes are getting more and more water-efficient, there is still a lot of work to do to bring every home up to the most efficient plumbing standards. One of the best ways to improve indoor efficiency is to look for the EPA WaterSense and Energy Star label when choosing plumbing devices. Certified products have been tested and approved by industry experts and meet the highest expectations.



3. Washing Machine

Rebate amount per washing machine

\$100.00 *limit 1*

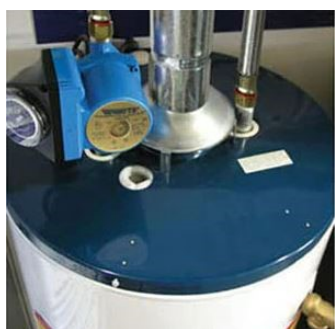
Eligible washing machines must be Energy Star approved (≤ 14 gal/load)

5. Toilet

Rebate amount per toilet

\$80.00 *limit 2*

Eligible toilets must be WaterSense approved (≤ 1.28 gal/flush)



5. Hot Water Recirculating Pump

Rebate amount per water recirculating pump

\$100.00 *limit 1*

Hot Water Recirculating Pumps provide hot water at every faucet or shower instantly, eliminating wasted water.



Please review program eligibility rules and requirements before filing out an application form through the WaterSmart Portal at bendoregon.gov/watersmart.

Contact the WaterWise Program:
conservation@bendoregon.gov
 (541) 317-3000, ext 2

WATERWISETIPS
 .org



CITY OF BEND MULTI-FAMILY RESIDENTIAL CONSERVATION REBATES

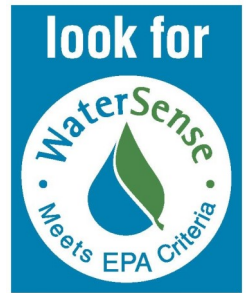
Description

While new homes are getting more and more water-efficient, there is still a lot of work to do to bring dwellings and exteriors up to the most efficient plumbing standards. A variety of rebates are available through the City of Bend so that multi-family residential (MFR) customers can save money and reduce their water use. Look for the Environmental Protection Agency's (EPA) WaterSense and Energy Star label when selecting devices.



Benefits



Saving water is a selling point to many tenants. Water savings will result in lower sewer and water bill charges, aid in reducing the facilities electrical costs and improve the overall health and aesthetic of the facility grounds.



Qualifications







The following page includes information regarding qualifying equipment for the MFR rebate for both indoors and outdoors. Rebates are only paid to the account holder. All re-

Indoor Equipment Details

Equipment	Description	Rebate Amount
	High-Efficiency Toilet: Eligible toilets must be WaterSense approved (≤ 1.28 gal/flush).	\$80 per toilet
	Faucet Aerator: Available shower heads include those produced by AM Conservation Group (≤ 1.5 gal/min).	FREE
	High-Efficiency Washing Machine: Eligible washing machines must be Energy Star approved (≤ 14 gal/load).	\$100 per machine
	Hot Water Recirculating Pump: Pumps will only be rebated for sites with plumbing fixtures that would benefit from receiving instant hot water.	\$100 per pump
	Shower Head: Available shower heads include those produced by AM Conservation Group (≤ 1.5 gal/min).	FREE

CITY OF BEND MULTI-FAMILY RESIDENTIAL CONSERVATION REBATES

Outdoor Equipment Details

Equipment	Description	Rebate Amount
	High-Efficiency Nozzles: Eligible nozzles includes Hunter MP Rotators, Rain Bird Rotary Nozzles, and Toro Precision Nozzles.	\$4 per nozzle Minimum of 20 nozzles required
	Pressure Regulating Spray (PRS) Body: Eligible pop-up spray bodies include the Rain Bird PRS 30 and 45, or Hunter PRS 30 and PRS 40.	\$4 per body Minimum of 20 bodies required
	Smart irrigation Controller: Eligible irrigation controllers must be must be WaterSense approved.	\$50 per valve
	Drip Retrofit Kit: Eligible parts may be acquired from your local irrigation distributor store. Ask for a WaterWise drip kit.	\$90 per kit 1 kit per every 300 ft ²
	Pressure Regulating Spray (PRS) Rotors: Eligible rotors include the Rain Bird 5000 with PRS and Hunter PGP ULTRA & I-20 PRB	\$10 per body Minimum of 20 bodies required
	Irrigation Sub-Meter: Eligible submeters range from 1/2"-2". Submeters will only be rebated for sites with a single meter for outdoor and interior water use.	\$100 per sub-meter

To Apply

Start by filling out an application form through the WaterSmart Portal at bendoregon.gov/waterSMART . All Multi-family residential rebates require a pre and post inspection, before approval of rebate funds can be granted.

Contact the WaterWise Program:
conservation@bendoregon.gov
(541) 317-3000, ext 2

WATERWISE TIPS
.org

