

Water Waste Prevention



What is Water Waste?



Applying water outside of the intended landscape area including overspray and runoff



Applying more water than is necessary to maintain a healthy landscape



Allowing water to flow onto the sidewalk, street or stormwater system



Failing to repair broken irrigation equipment within 10 days



Using a hose without a shut off valve to wash vehicles and driveways



Watering outside of approved irrigation hours and days

Is your landscape water wise or a water waster?

Preventing water waste is an easy way to save on monthly water bills while conserving water for the future. Everyone can make a difference, it's easier than you think, take action today.



CITY OF BEND
WATER CONSERVATION

Water Waste Prevention Frequently Asked Questions

Where does City of Bend water come from?

The two primary sources of water for our community include surface water and groundwater. Surface water is sourced from Bridge Creek which is located in the Deschutes National Forest while supplemental groundwater is pumped from the Deschutes Regional Aquifer to support peak seasonal demand.

Why is Water Waste prevention important?

The City of Bend's water resources are stressed during the summer months as we meet indoor demands and accommodate the added outdoor needs of our community. Conservation of our community's water supplies creates resilience to drought and delays the need for costly infrastructure investments.

Where does Water Waste code apply?

Water Waste code applies to all City of Bend water customers. The code also applies when irrigation water flows into publicly owned streets, sidewalks, or stormwater systems regardless of the water provider.

Who is enforcing Water Waste?

This irrigation season, the Utility Department will be actively looking for Water Waste and engaging the community about water use efficiency and available resources. Voluntary compliance will primarily be sought through education. For more complex instances and where education is not successful, a formal code enforcement process will be followed.

How can I report Water Waste?

Water Waste can be reported through the Online Permit Center Portal: cityview.ci.bend.or.us/portal.

- Register for a new account or sign into an existing account.
- Under the "Code Enforcement" column, select "Submit a New Complaint."
- Select the "Compliant Type" as "Water" and follow the prompts to complete the report.
- Cases will be directed to the Water Conservation staff who will follow up with each case received.

When can I irrigate?

Irrigation hours and days are defined in Bend Code Chapter 14.20 Use of Water and are as follows:

- Irrigation can occur between 5pm and 9am.
- Even addresses water on even days.
- Odd addresses water on odd days.
- Hand watering is exempt if the hose is attended.

For Water Customers not served by the City of Bend, check with your local water provider for current irrigation guidelines. Watering is encouraged, outside of peak demand, in evening hours for the most efficient application of water.

● (541) 317-3000 ext. 2

● conservation@bendoregon.gov

● WaterWiseTips.org



Accommodation Information for People with Disabilities

To obtain this information in an alternate format such as Braille, large print, electronic formats, etc. please contact Utility Staff at conservation@bendoregon.gov, (541) 317-3000 ext. 2; Relay Users Dial 7-1-1.