



# Transportation & Mobility Department

(First) Annual Report, Fall 2024



CITY OF BEND



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# From the Director



We all rely on our transportation system to go about our daily lives. A connected, well-maintained transportation system allows people—and the goods and services we depend on—to move around safely and efficiently.

Bend’s transportation system is a public investment that needs regular maintenance to ensure mobility, public safety, economic activity and quality of life. The Streets and Operations Division of the Transportation & Mobility Department focuses on operating and maintaining Bend’s transportation system for all users, and that includes more than 900 lane miles, more than 500 sidewalk miles and more than 200 miles of striped, separated and buffered bike lanes (and counting!)

In our rapidly growing community, the cost of maintaining this system has gone up more than the funds available to pay for it. When the City Council adopted a new Transportation Fee in March 2024, part of a multi-faceted transportation funding strategy, it came with a plan to establish an annual report and public-facing data dashboard to illustrate our operations and finances associated with the new revenue. This is the first such report.

This first annual report represents an effort to build public trust through increased transparency and accountability. It will overview some key areas of our services, which will be enhanced by the new Transportation Fee income in the future.

We work to use public funds responsibly, using cost-effective strategies to maintain and preserve roads, sidewalks, bike lanes and more. Thank you for letting us serve your transportation needs.

**David Abbas**

Transportation & Mobility Department Director







# The Transportation & Mobility Department and the Budget

Bend’s Transportation & Mobility Department serves our growing community by maintaining existing roadways year-round, enhancing connectivity, improving transportation options and managing parking in high-demand areas.

The Department’s Streets and Operations Division is responsible for repairing and maintaining the City's transportation network.

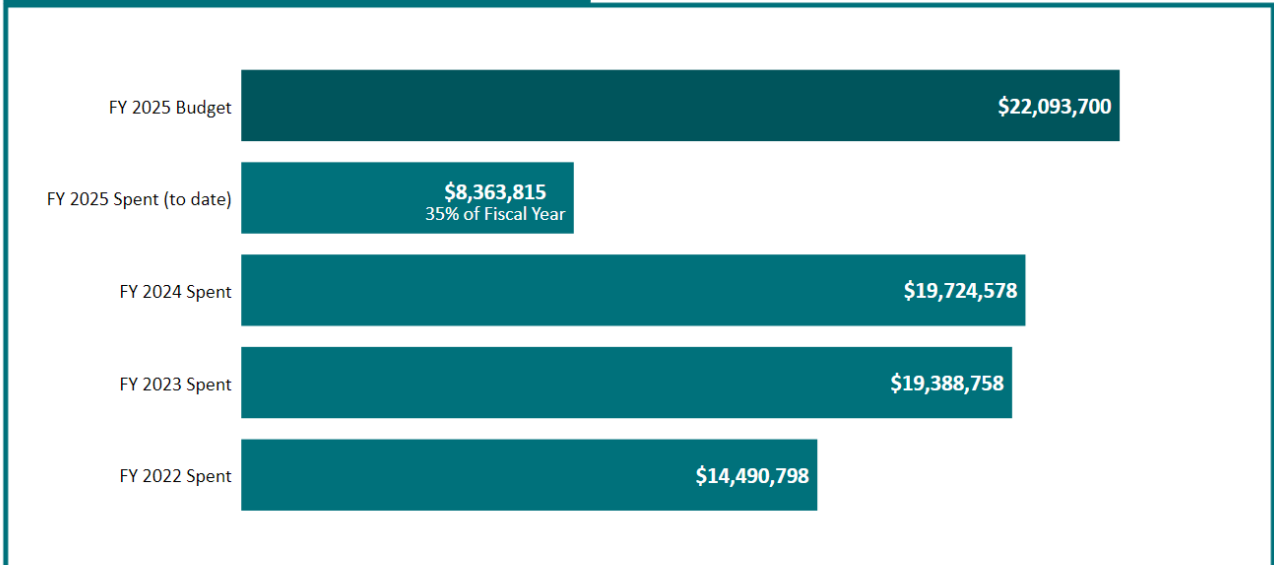


## City of Bend Streets and Operations Budget



### Current Budget Compared to Fiscal Year Spending

Current Fiscal Year: July 1, 2024 to June 30, 2025



Refreshed 11/6/2024

This graph summarizes the Streets and Operations Division's budget and expenditures. (As of this Fall 2024 report, we are only five months into Fiscal Year 2025 which ends June 30, 2025.) For more detailed budget information, visit our **Financial Reports website** at [bendoregon.gov/budget](http://bendoregon.gov/budget).





# Transportation Funding

The Streets and Operations Division budget has relied on the State Gas Tax and a small portion of local property taxes to pay for street operations and maintenance. Unfortunately, those funding sources don't meet all our operations and maintenance needs. To help maintain a multi-modal transportation system (i.e., for people who drive, ride bikes, walk or roll), the City Council in 2024 adopted a Transportation Fee, collected from all residents and businesses through the City's utility bill.

The City began collecting Transportation Fees in the summer of 2024. The Phase 1 revenue target is \$5 million in fiscal year 2024-2025, and the Phase 2 revenue target is \$10 million in fiscal year 2025-2026. At the date of this first report, we have only been collecting the fee for a few months.

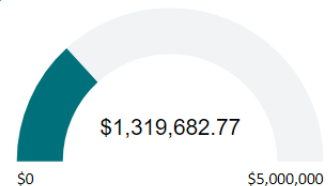
## TRANSPORTATION FEE REVENUE TO DATE

### Fees Billed By Month

The City issues bills each month for the previous month's usage. The table below shows the total amount billed for each Transportation Fee type, including discounts provided via the [Low Income Assistance Program](#).

The Phase 1 revenue target is \$5 million in fiscal year 2024-2025. Fiscal year 2024-2025 begins July 1, 2024 and ends June 30, 2025. Future phases of the Transportation Fee will be approved by Council.

Phase 1 Revenue Target  
July 2024 to June 2025



### Transportation Fees Billed by Month

Month Billed	Residential	Multifamily	Non Residential	Lodging	Discount	Total
August 2024	\$173,938.08	\$55,330.31	\$176,142.35	\$15,632.40	(\$809.38)	<b>\$420,233.76</b>
September 2024	\$180,925.94	\$57,249.25	\$182,934.54	\$16,163.35	(\$867.34)	<b>\$436,405.74</b>
October 2024	\$215,412.78	\$55,657.87	\$177,295.12	\$15,637.50	(\$960.00)	<b>\$463,043.27</b>
<b>Total</b>	<b>\$570,276.80</b>	<b>\$168,237.43</b>	<b>\$536,372.01</b>	<b>\$47,433.25</b>	<b>(\$2,636.72)</b>	<b>\$1,319,682.77</b>

Refreshed 11/3/2024

There are currently 329 customers benefitting from Transportation Fee discounts through the **Low Income Assistance Program**.





Transportation Fee revenues are used for operations and maintenance of the City's transportation system. This includes pavement restoration, street preservation, signs, striping, sidewalk and other concrete work, bicycle and multi-modal system enhancement, street sweeping and cleaning, winter operations such as snow removal. We are growing programs that will focus on safety improvements and street connectivity for all users and modes of travel on our transportation system.



As we collect Transportation Fees, we are also developing **performance metrics** to show progress in all facets of a safe and efficient transportation system. Some of those metrics are highlighted in this annual report.

[bendoregon.gov/transportation-fee](https://bendoregon.gov/transportation-fee)

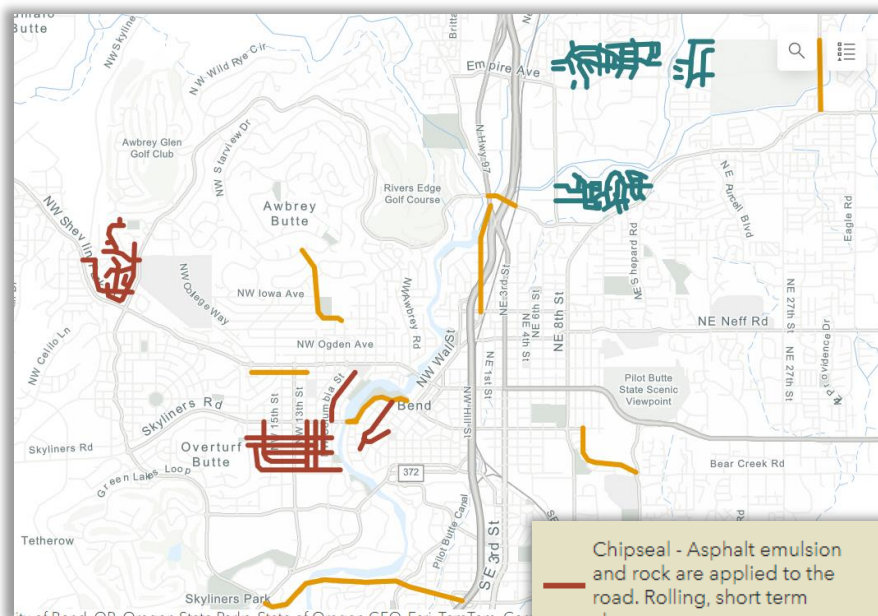






# Street Preservation

The City uses cost-effective strategies to extend the life of our streets and to help community members get where they want to go. With the Transportation Fee, you'll see fewer potholes and smoother pavement.



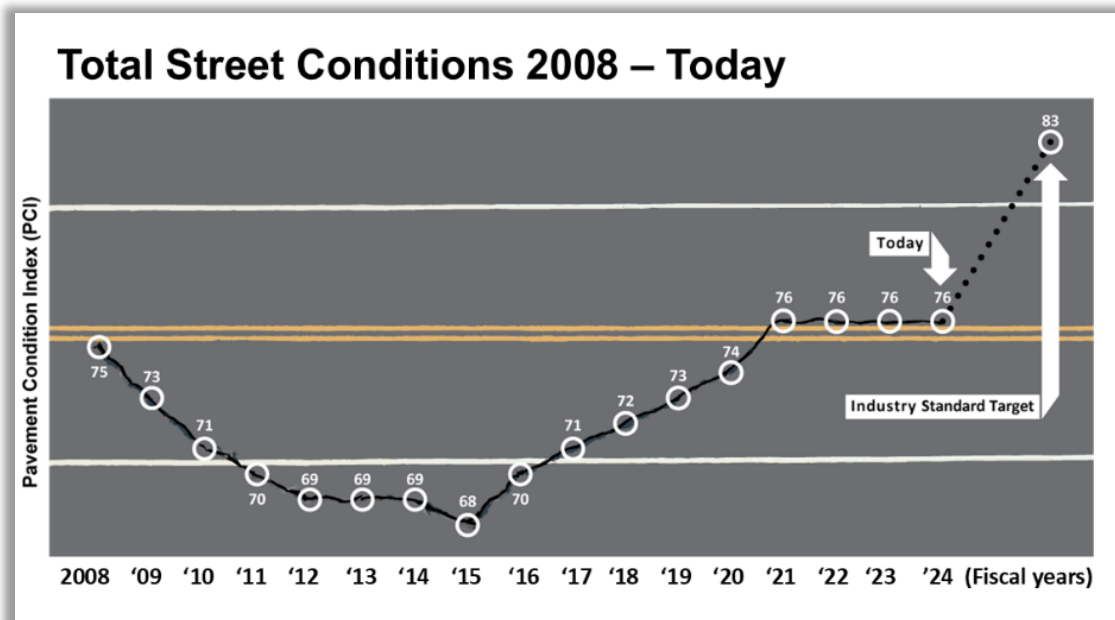
**Chipseal** - Asphalt emulsion and rock are applied to the road. Rolling, short term closures.

**Slurry** - A treatment typically for low-volume residential streets. One-day closures.

**Paving** - Old asphalt is ground out and replaced or a new layer of asphalt is paved on top of existing roadway. Process can take a couple of days.

[bendoregon.gov/streetpreservation](http://bendoregon.gov/streetpreservation)

## BEND'S PAVEMENT CONDITIONS INDEX



Overall street conditions are rated using a “Pavement Condition Index,” with 100 being an “excellent” road condition, 75–85 being “good.” 57 and under means the street is “poor,” and 39 and under suggests a “failed” street.

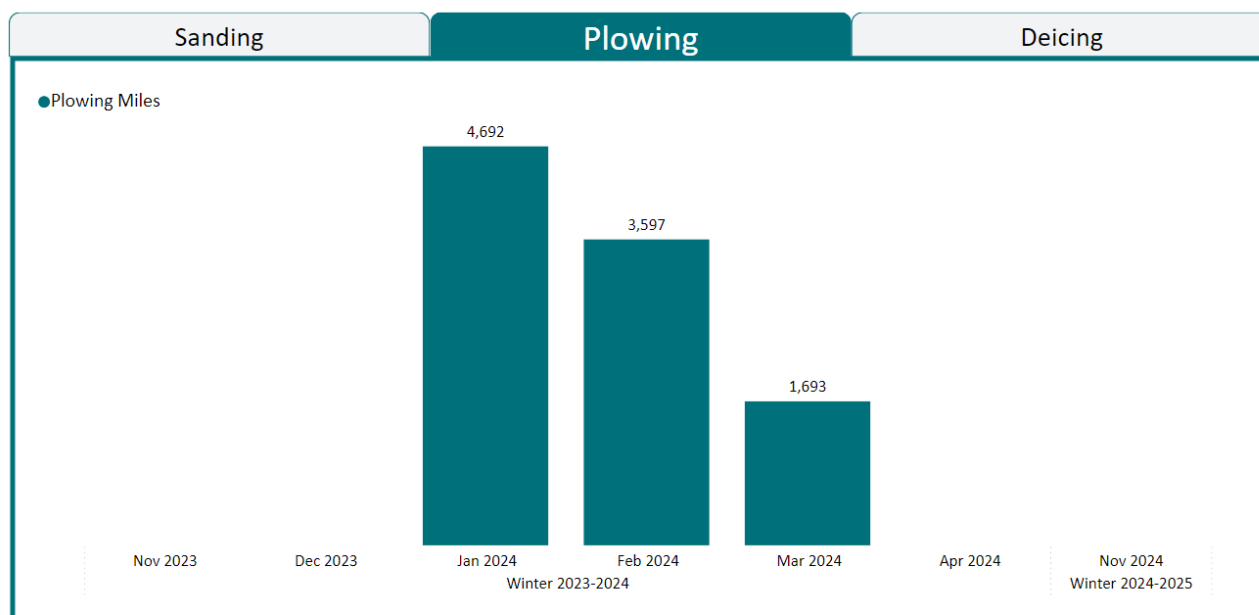


# Winter Operations

Travel can be challenging in the winter! We de-ice, plow and sand City streets, prioritizing the busiest main routes that you need to get to work, school and medical facilities all winter long.



## SANDING, PLOWING AND DE-ICING



Refreshed 11/3/2024

Bookmark our winter operations map so you can watch where our fleet has been during winter storms! And learn more about how we prioritize the highest-use streets for treatment during challenging conditions. [bendoregon.gov/snow](http://bendoregon.gov/snow)







# Service Requests

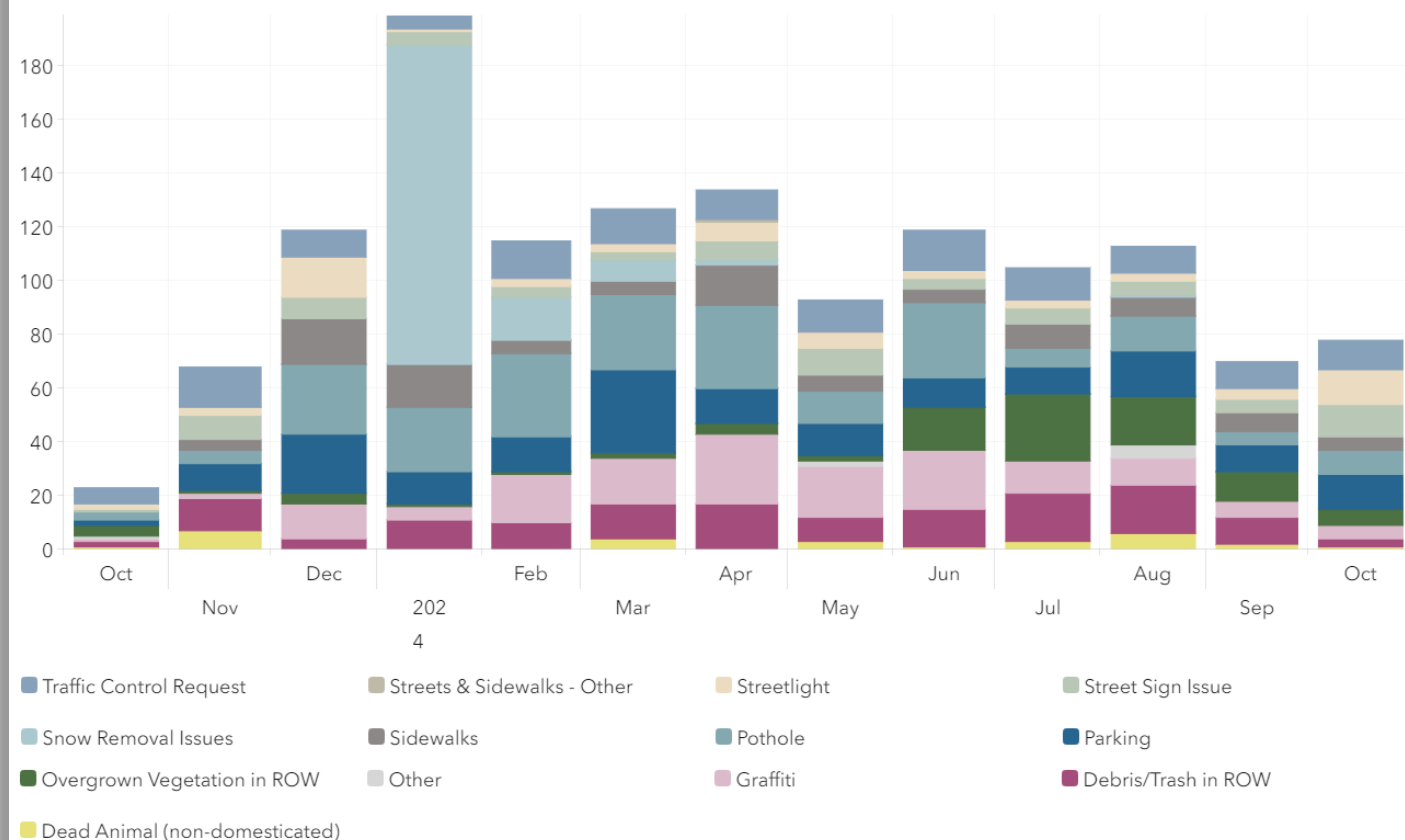
Bend Works for you! We rely on community input about where you see potholes, flooding, damaged signs and so much more. Most of our service requests are related to problems brought on by winter weather, but we also field a lot of requests for sweeping, potholes, graffiti and more. Transportation & Mobility Department staff have received 1,153 Bend Works service requests so far this year!



[bendoregon.gov/bend-works](http://bendoregon.gov/bend-works)

## BEND WORKS

Service Requests by Month





# Bike and Pedestrian Improvements



The City is working to make it safer and more pleasant for people who walk, ride bikes or roll. We are building missing sections of sidewalks, enhancing and improving safe crossings, ADA ramps and buffered bike lanes on key traveling routes.

With the Transportation Fee, we'll be able to do more frequent sweeping, plowing, and striping on priority routes, including streets, bike lanes, (including buffered bike lanes,) roundabouts, bridges and key cycling routes.

**Total Length of Enhanced Bike Facilities**

**19.3 mi**

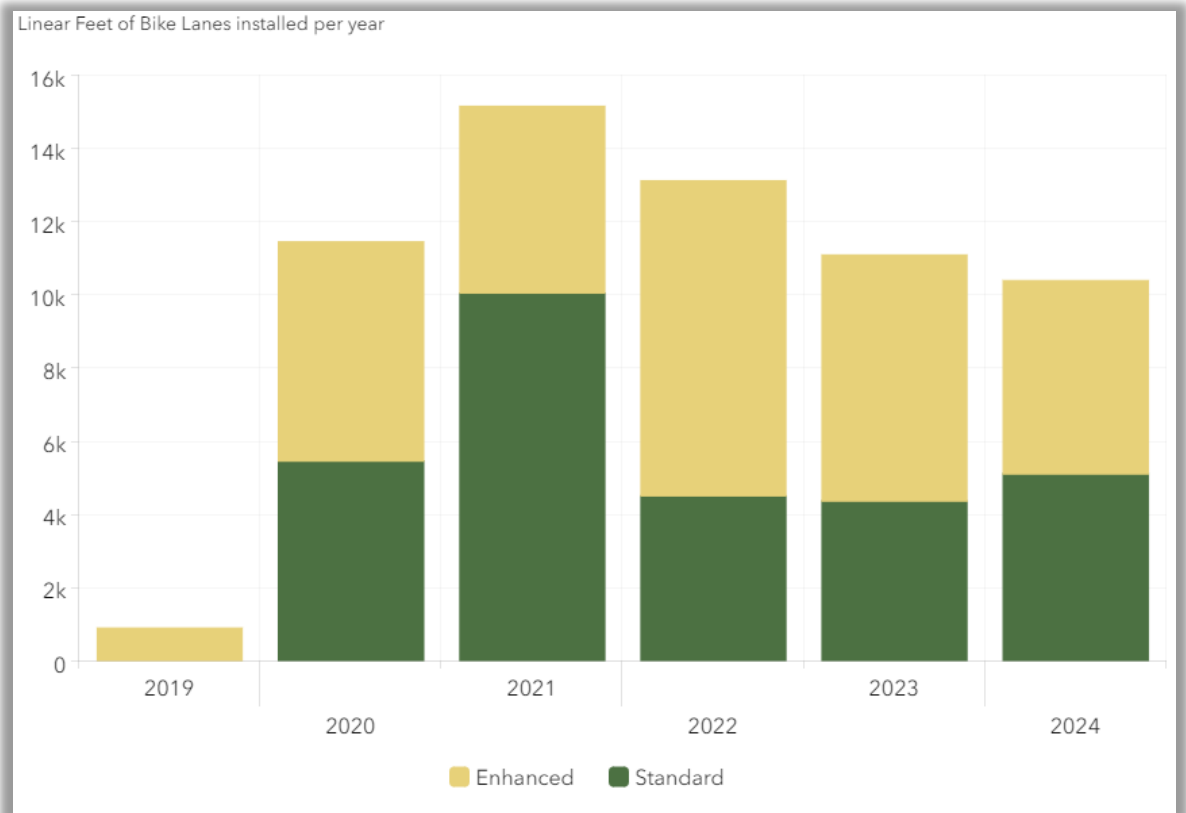
**Total Length of Bike Facilities**

**218.9 mi**

\*does not include Parks & Rec facilities.

## BIKE LANES

Linear feet of bike lanes installed annually:



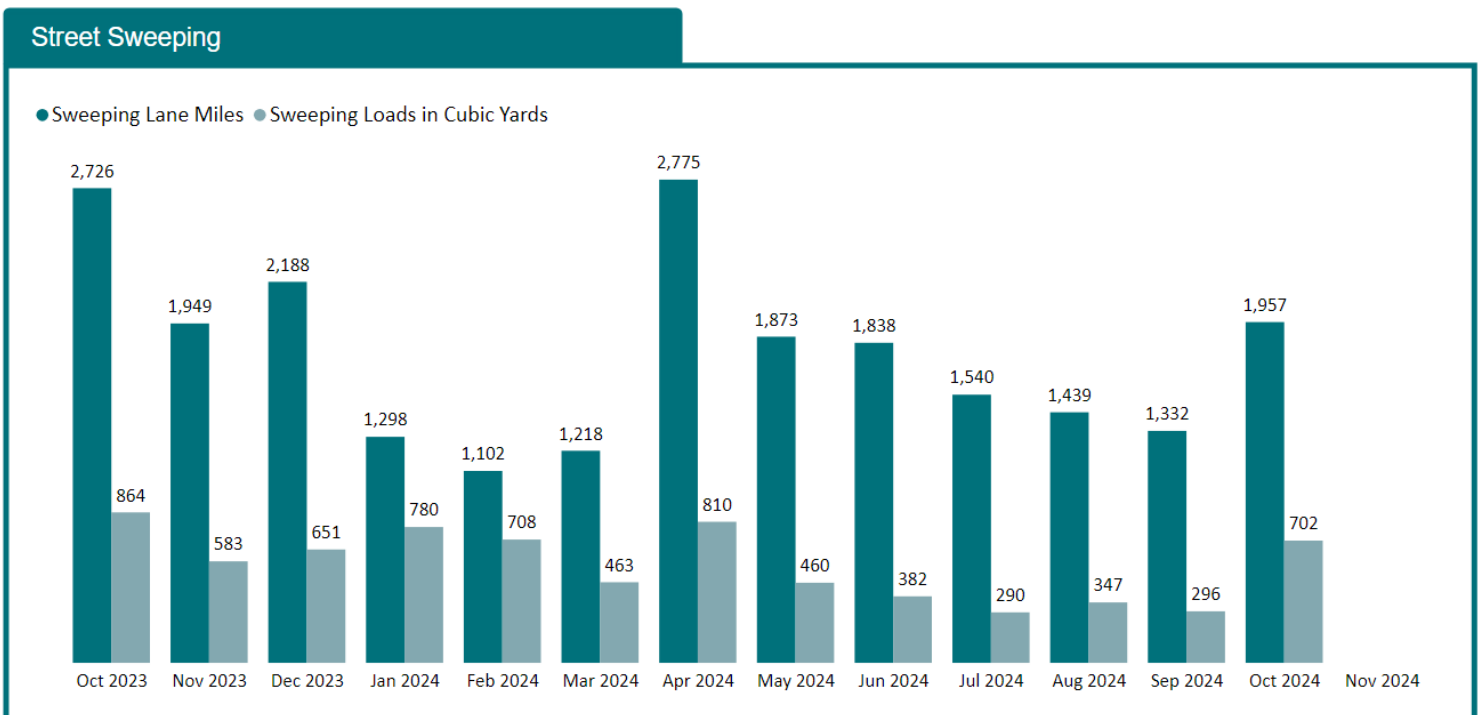


# Sweeping

Sweeping removes dirt and debris from streets to provide safer conditions for all methods of travel, and to create a healthy and attractive environment. Sweeping also removes leaves and debris that could otherwise clog storm drains and exacerbate flooding.



## LANE MILES SWEPT AND LOADS COLLECTED



Refreshed 11/3/2024







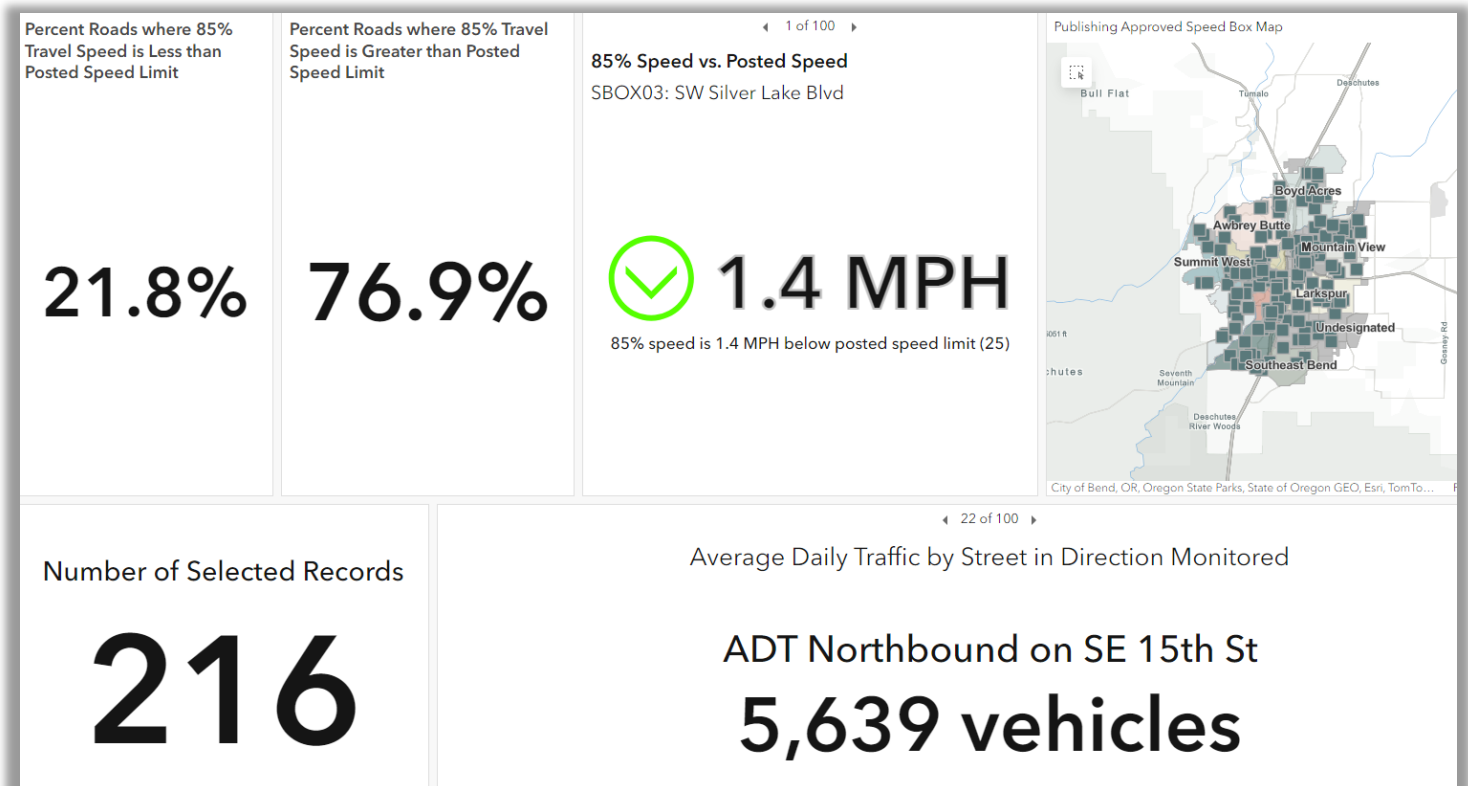
# Transportation Engineering

The Transportation Engineering program manages traffic signals, bridges, streetlighting, neighborhood street safety, service requests, and multi-modal programs. With the Transportation Fee, more of these types of projects will be feasible.



## SPEED RADAR PROGRAM

Each summer, the **Neighborhood Speed Radar Program** deploys speed radars to remind drivers to follow speed limits. These radars can also collect **data about how fast people are driving** in certain locations.



## Next steps

This is just the beginning of reporting on the Transportation Fee and the Transportation & Mobility Department's annual operations and funding. This annual report aligns with online dashboards that will be updated regularly. Visit [transportationdata.bendoregon.gov](https://transportationdata.bendoregon.gov) to see all the data dashboards.

Future reports will dive into other services our department provides that we aren't covering here, including:

- More transportation engineering programs
- Parking program/mobility services
- Landscape programs/water conservation
- Beautification program

Learn more about the services provided by the Transportation and Mobility Department at [bendoregon.gov/streets](https://bendoregon.gov/streets).



**Accommodation Information for People with Disabilities** To obtain this information in an alternate format such as Braille, large print, electronic formats, etc., please contact Anne Aurand at [aurand@bendoregon.gov](mailto:aurand@bendoregon.gov) or 541-388-5573. Relay Users Dial 7-1-1.