

Galveston Corridor

14th Street to Deschutes River

Concept Plan – QUESTIONNAIRE SUMMARY

December 2011

Forward

The following information represents a summary of public opinions of citizens, and Galveston Avenue business and property owners that participated in the Galveston Task Force sponsored Open House (held on November 17, 2011, at the Sons of Norway Hall) and that completed a questionnaire (filled-out at the Open House (32), completed on-line (27) or later submitted back to the city (12)). There were 71 questionnaires completed. All non-online questionnaires were entered into the *Survey Monkey™* database by city staff (so the entry dates for 44 of the entries - see questions # 9 – 11) represent when staff entered the responses not when citizens completed the questionnaire.

The survey was not intended to represent scientific survey results. Its purpose was to gather public reaction to the Galveston Corridor Concept Plan that was presented at the open house and should be treated solely with that intent.

Some of the questions were limited to ONE response. If a handwritten questionnaire entered more than one response on those questions, staff had to interpret the appropriate response from other answers on the survey. [Example: Question #4 asked for *mode of choice*. If more than one entry was provided on the hand-written copy, staff checked 'for all modes'.]

The lists of answers to questions – 9 through 11 are random and represent no priority of response. Each answer is a unique response and does not represent duplication. Also, completion of these questions was optional so not all questionnaires included comments to these last questions.

Cover: Word Cloud

The “word cloud” that was used on the cover of this summary represents the magnitude of responses to question number 9 on the questionnaire (the larger the font, the more frequent the use of the word or phrase). This illustration is included purely for entertainment purposes and has no further intended meaning.

GALVESTON AVENUE CONCEPT PLAN QUESTIONNAIRE

December 2011

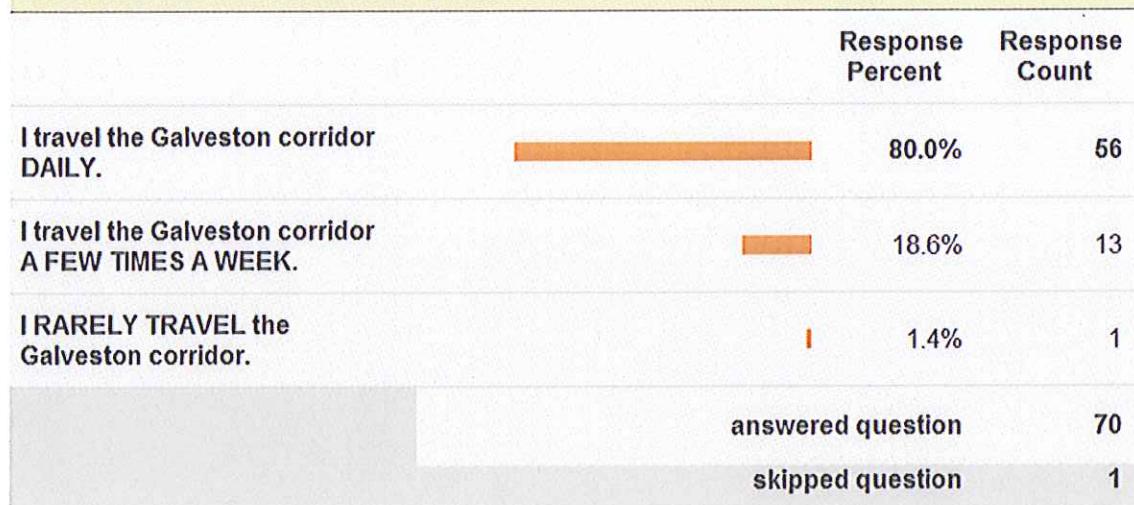
1. Please tell us where you live relative to the Galveston Avenue corridor (14th Street to the river) - [Choose ONE]:

		Response Percent	Response Count
I live in a neighborhood that is close (within a couple of blocks) to that section of Galveston.		50.7%	35
I live in that part of town but greater than a few blocks from Galveston.		36.2%	25
I don't live near Galveston I live in another part of town.		13.0%	9
answered question			69
skipped question			2

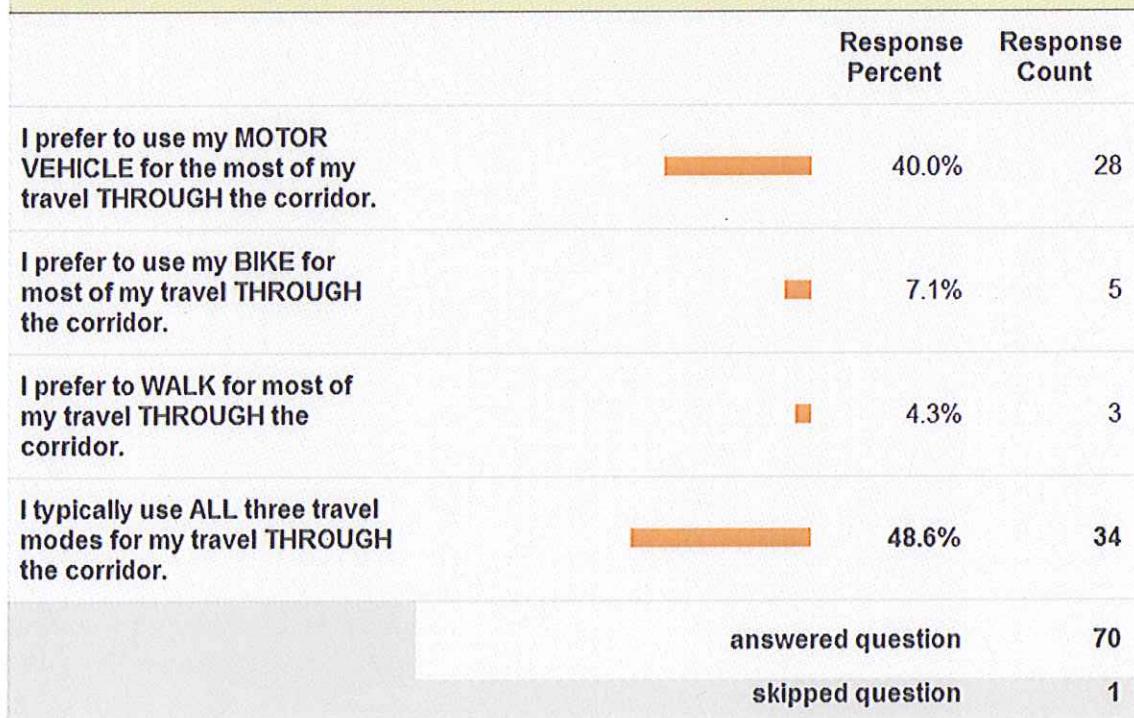
2. Please tell us if you have property ownership and/or a business on Galveston Avenue (between 14th Street and the river) - [Check all that are applicable]:

		Response Percent	Response Count
I OWN PROPERTY on Galveston.		17.1%	12
I HAVE A BUSINESS on that section of Galveston.		18.6%	13
NONE of the above.		72.9%	51
answered question			70
skipped question			1

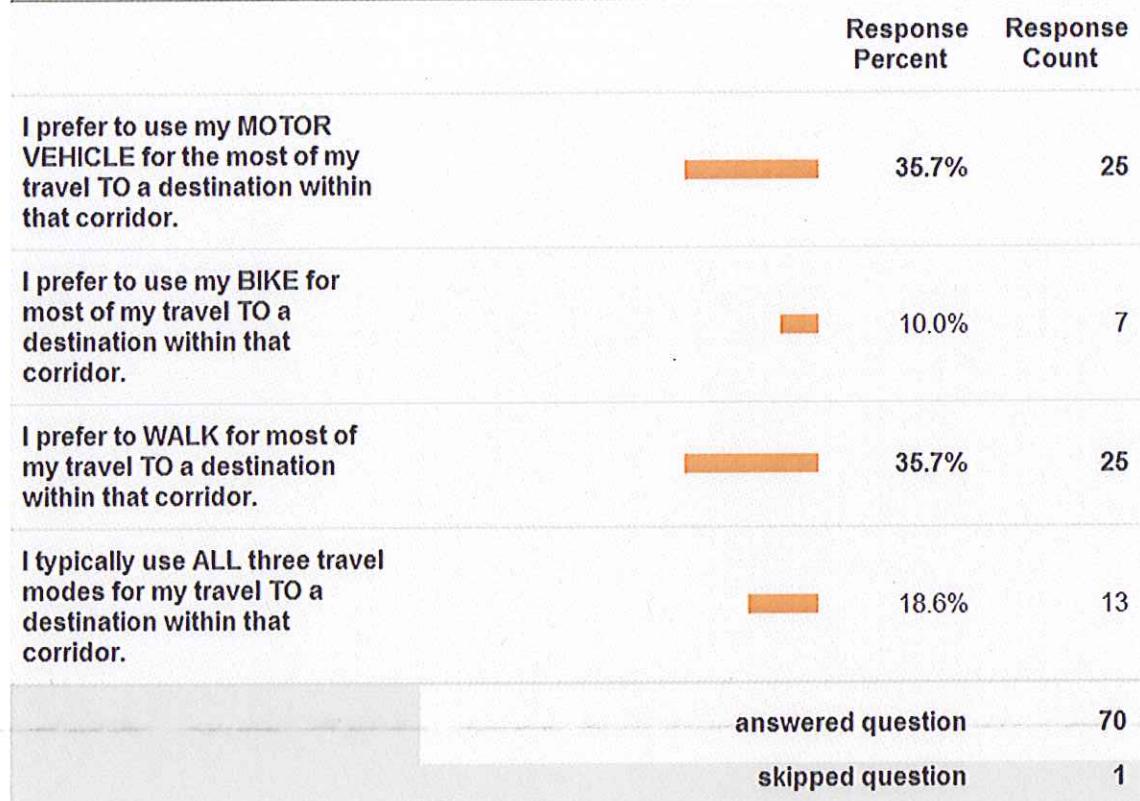
3. Please tell us the frequency of your travel along Galveston Avenue (14th St. to the river) - [Choose the one that best describes you]:



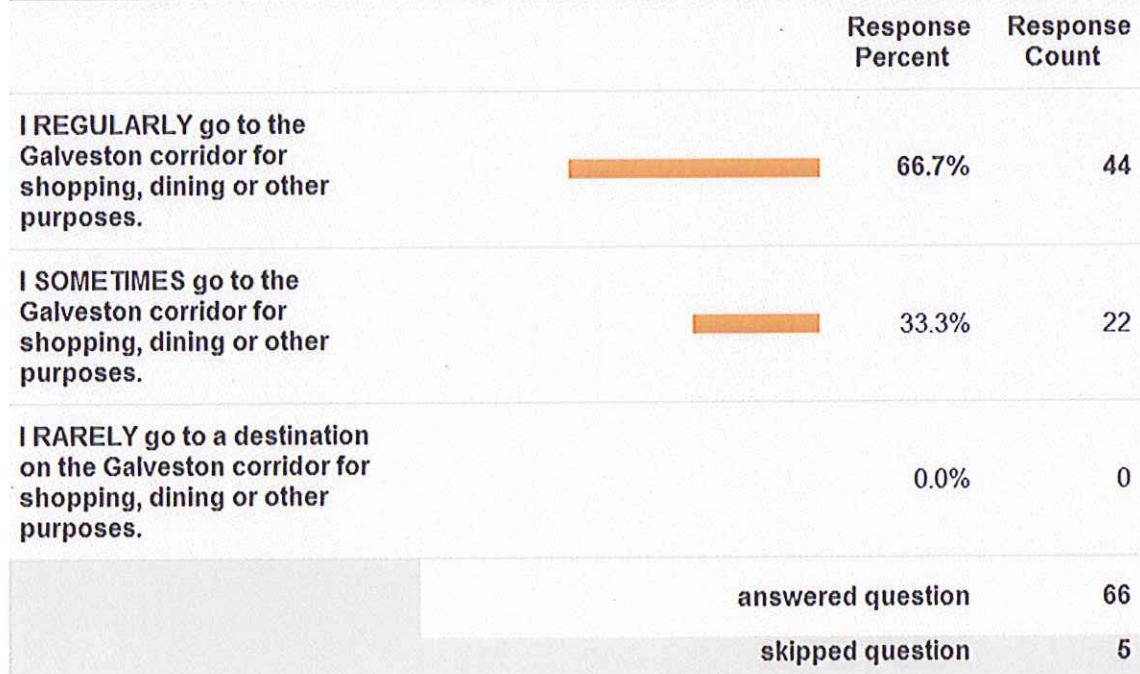
4. Please tell us what your travel 'mode of choice' is when you are traveling THROUGH the Galveston street corridor - [Choose the one that best describes you]:



5. Please tell us what your travel 'mode of choice' is when traveling TO a destination along the Galveston street corridor - [Choose the one that best describes you]:



6. Please tell us how often the Galveston corridor is a destination for you - [Choose the one that best describes you]:



7. Please indicate which **BEST DESCRIBES YOUR OPINION** whether the following are **IMPORTANT ISSUES** to be resolved on the Galveston corridor between 14th Street and the river. [Scale: 1= Strongly Disagree, 2= Disagree, 3= Neutral or No Opinion, 4= Agree, 5= Strongly Agree]:

	1	2	3	4	5	Response Count
(a) I think that the current parking situation in front of my house is a serious issue that needs attention.	10.5% (6)	14.0% (8)	42.1% (24)	14.0% (8)	19.3% (11)	57
(b) I think more on-street parking should be provided ON Galveston.	10.8% (7)	4.6% (3)	7.7% (5)	35.4% (23)	41.5% (27)	65
(c) I think that the current speed of traffic on Galveston detracts from my desire to walk or bicycle there.	6.2% (4)	9.2% (6)	18.5% (12)	29.2% (19)	36.9% (24)	65
(d) I think crossing Galveston as a pedestrian or as a bicyclist is a problem.	4.5% (3)	10.6% (7)	6.1% (4)	37.9% (25)	40.9% (27)	66
(e) I don't feel safe riding my bicycle along the corridor and I think the corridor could use some improvement.	6.7% (4)	10.0% (6)	18.3% (11)	43.3% (26)	21.7% (13)	60
(f) I think additional street illumination would increase my feeling of safety and willingness to use the corridor after dark.	9.1% (6)	1.5% (1)	15.2% (10)	39.4% (26)	34.8% (23)	66
(g) I think more should be done to address the stormwater runoff from the street and not permit it to flow directly into the river untreated.	3.1% (2)	4.6% (3)	10.8% (7)	32.3% (21)	49.2% (32)	65
(h) I am a strong advocate of improving the impact on the natural environment as it relates to preserving air and water quality.	4.5% (3)	1.5% (1)	4.5% (3)	28.8% (19)	60.6% (40)	66
(i) I think the corridor lacks, and needs, a unique identity that defines it as a destination.	12.1% (8)	7.6% (5)	21.2% (14)	22.7% (15)	36.4% (24)	66

7. Please indicate which BEST DESCRIBES YOUR OPINION whether the following are IMPORTANT ISSUES to be resolved on the Galveston corridor between 14th Street and the river. [Scale: 1= Strongly Disagree, 2= Disagree, 3= Neutral or No Opinion, 4= Agree, 5= Strongly Agree]:

	1	2	3	4	5	Response Count
(j) I think more trees and improved street landscaping would improve the look and feel of the street.	3.2% (2)	4.8% (3)	12.7% (8)	28.6% (18)	50.8% (32)	63
(k) I think removing/ relocating the overhead utilities from the Galveston Corridor is important to improve the aesthetics of the corridor.	1.6% (1)	11.1% (7)	20.6% (13)	33.3% (21)	33.3% (21)	63
(l) I think delivery trucks unloading within the street or in parking lots that result in blocked travel should be addressed.	1.6% (1)	6.5% (4)	37.1% (23)	35.5% (22)	19.4% (12)	62
(m) I support the suggested changes to attract/improve business vitality along the corridor.	19.0% (12)	3.2% (2)	11.1% (7)	25.4% (16)	41.3% (26)	63
(n) When considering the intersection options for Galveston at Harmon, I like the ROUNDABOUT OPTION best.	9.7% (6)	9.7% (6)	4.8% (3)	22.6% (14)	53.2% (33)	62
(o) When considering the intersection options for Galveston at Harmon, I like the RAISED MEDIAN OPTION best.	33.9% (20)	22.0% (13)	25.4% (15)	15.3% (9)	3.4% (2)	59
(p) When considering the intersection options for Galveston at Harmon, I would prefer to see it REMAIN THE WAY IT IS now.	54.8% (34)	17.7% (11)	9.7% (6)	12.9% (8)	4.8% (3)	62
answered question						68
skipped question						3

8. Please indicate which **BEST DESCRIBES YOUR OPINION** about the following **IDEAS**. [Scale: 1= Strongly Disagree, 2= Disagree, 3 = Neutral or No Opinion, 4 = Agree, 5 = Strongly Agree]:

	1	2	3	4	5	Response Count
(a) I like the idea of developing the suggested “parking bays” ON Galveston.	3.1% (2)	9.2% (6)	12.3% (8)	36.9% (24)	38.5% (25)	65
(b) I like the idea of providing diagonal parking on Harmon and Columbia between Galveston and Elgin.	7.8% (5)	6.3% (4)	18.8% (12)	34.4% (22)	32.8% (21)	64
(c) I like the idea of adding raised, landscaped medians in the middle of the street.	15.4% (10)	15.4% (10)	16.9% (11)	16.9% (11)	35.4% (23)	65
(d) I like the idea of adding more street trees - both in the median and also next to the sidewalk.	4.5% (3)	9.1% (6)	15.2% (10)	27.3% (18)	43.9% (29)	66
(e) I like the idea of completing the sidewalk system on both sides of Galveston.	1.5% (1)	1.5% (1)	1.5% (1)	27.3% (18)	68.2% (45)	66
(f) As a pedestrian, I like the idea of permitting parking on-street to further buffer the walking environment from passing cars.	6.3% (4)	4.7% (3)	26.6% (17)	34.4% (22)	28.1% (18)	64
(g) As a pedestrian trying to cross Galveston, I like the idea of "curb extensions" that minimize the distance of the street crossing and improve sight distance.	3.1% (2)	1.6% (1)	12.5% (8)	37.5% (24)	45.3% (29)	64
(h) I support the design of permitting on-street parking next to a bike lane.	7.9% (5)	12.7% (8)	25.4% (16)	33.3% (21)	20.6% (13)	63
(i) I like the idea of adding more BIKE parking at popular destinations.	1.6% (1)	1.6% (1)	17.2% (11)	32.8% (21)	46.9% (30)	64
(j) I support the installation of facilities that will help divert and/or treat stormwater run-off that would otherwise flow directly to the river.	0.0% (0)	4.6% (3)	9.2% (6)	24.6% (16)	61.5% (40)	65

8. Please indicate which BEST DESCRIBES YOUR OPINION about the following IDEAS. [Scale: 1= Strongly Disagree, 2= Disagree, 3 = Neutral or No Opinion, 4 = Agree, 5 = Strongly Agree]:

	1	2	3	4	5	Response Count
(k) I like the idea of making any streetscape improvements that will promote additional businesses or otherwise support business vitality along the corridor.	6.3% (4)	7.9% (5)	12.7% (8)	23.8% (15)	49.2% (31)	63
(l) I like the idea of adding street lighting that would improve night-time illumination.	6.2% (4)	7.7% (5)	12.3% (8)	21.5% (14)	52.3% (34)	65
(m) I like the entire proposed concept plan.	14.3% (9)	12.7% (8)	12.7% (8)	30.2% (19)	30.2% (19)	63
answered question						67
skipped question						4

9. Please add any supplemental comments that might help us understand better your feelings about any of the proposed ideas.

1.	Great plan, love the back-in diagonal parking.	Tue, Dec 13, 2011 3:41 PM
2.	By not allowing a left turn into the 7-11 and Big-O Bagels parking lot you would severely diminish our business.	Tue, Dec 13, 2011 3:34 PM
3.	Using a bike lane between parked cars and moving cars can be a bit uncomfortable (opening doors, wide trailers, etc.) but having a bike lane is a lot better than a many places in town, where the bike lane disappears when parking starts. I'd rather see a bike lane that's not between cars.	Tue, Dec 13, 2011 3:31 PM
4.	I like most of the concepts. The median, landscaping, lighting, sidewalks and stormwater treatments will greatly improve the corridor for everyone.	Tue, Dec 13, 2011 3:13 PM
5.	Different kind of street lighting to lower impact of light at night	Tue, Dec 13, 2011 1:46 PM
6.	There is presently a bus stop in front of the Westside Shell. It would be useful to have a street turnout for the bus there.	Tue, Dec 13, 2011 1:41 PM
7.	I would like to see sidewalks on both sides of Harmon between Galveston and Columbia. They should be set in from the curb so they are passable when snow is plowed.	Tue, Dec 13, 2011 1:35 PM
8.	We live directly across from the coffee shop on Harmon. Often our driveway is blocked or people use our driveway for a turn around and we are blocked from entering or exiting. But, to put diagonal parking in would also block our vision up & down Harmon & difficult to get our trailer in and out.	Tue, Dec 13, 2011 1:28 PM

9.	<ul style="list-style-type: none"> - Who maintains the landscaping in the middle of street? - What type of lighting is proposed? - Where in the state has back in parking been used. 	Fri, Dec 9, 2011 12:59 PM
10.	I support the roundabout. It will improve traffic flow. The current inability to turn across Galveston just pushes traffic into the neighborhood. I really don't have any problems with any other aspect of the plan.	Fri, Dec 9, 2011 12:55 PM
11.	How will snow be removed from the new parking bays on Columbia and Harmon?	Fri, Dec 9, 2011 12:43 PM
12.	Make sure trees are small going in middle of road.	Fri, Dec 9, 2011 12:38 PM
13.	Need to highlight historic structures - i.e. Westside Tavern, Westside Bakery and Small Mill - Houses that are left on Galveston.	Fri, Dec 9, 2011 12:32 PM
14.	We have a major issue with the midblock median. As proposed it would block access to our business and would force our customers to drive around a block and through an alley to reach our business. This would really hurt our business and our property value.	Fri, Dec 9, 2011 12:10 PM
15.	I do not like the trees in the middle and do not think making everything harder is in our best interest.	Fri, Dec 9, 2011 11:42 AM
16.	Improved natural riparian zones to improve storm water mitigation without needing an artificial treatment method. Native vegetation and street plants that will not require irrigation.	Thu, Dec 8, 2011 10:28 PM
17.	If Galveston wants to be commercial the median is a bad idea. Need to be able to SEE business on other side of street.	Thu, Dec 8, 2011 3:45 PM

18.	Night time lighting should not create "light pollution".	Thu, Dec 8, 2011 3:41 PM
19.	I very much agree with the majority of suggestions. As a property & business owner I strongly, strongly disagree with a center median. This would prevent all eastbound traffic from entering my driveway. Using the alley is a ridiculous alternative as it is too narrow & not made for commercial use. I would protest against that vehemently. I love increased sidewalks, bike lanes, and increased lighting to the area as well as making Galveston more of a shopping destination.	Thu, Dec 8, 2011 3:36 PM
20.	I think the center median & clutter would cause too many problems for entering & leaving business's on street parking ridiculous total waste of money.	Thu, Dec 8, 2011 3:24 PM
21.	Not sure trees on median make sense. May create tunnel for drivers which may not lower speed and breaks the visual unity of corridor/ distract.	Thu, Dec 8, 2011 3:10 PM
22.	What about doing depressed landscaped medians to help control & treat stormwater? (Instead of raised landscaped medians...)	Thu, Dec 8, 2011 3:01 PM
23.	If on street parking makes it less safe to bike I oppose it (Ex: if parked cars will be opening their doors while people are biking by.)	Thu, Dec 8, 2011 11:25 AM
24.	I support the ideas of making safer crosswalks, complete sidewalks, & improved bike lanes, as well as slowing down traffic. If the idea of medians gets put into action, it could put me out of business. I need cars to have access to my parking lot from BOTH directions. They also need to be able to pull out going left when leaving my business to go to Mt. Bachelor.	Wed, Dec 7, 2011 11:52 AM
25.	I support the idea of making the street more esthetically pleasing, but as a business owner the addition of the medians would devastate our business! We need east & west access for continued success. I support bike lanes and better sidewalks, and more pedestrian crosswalks.	

10. Please add to the list of issues that need to be addressed by improved STREET DESIGN.

1.	Need to slow traffic on all neighborhood streets.	Tue, Dec 13, 2011 3:41 PM
2.	Though not thrilled with angle parking on Harmon and Columbia streets, it could work. We strongly are against removing the traffic calming island on Columbia and Harmon. Before installing the island, many drivers would "game" the slight right turn heading north on Columbia to Harmon. Resulting in speeding drivers on Harmon headed to Galveston.	Tue, Dec 13, 2011 3:31 PM
3.	Comment only - trees that shade parked cars & pedestrians are tops on my list in this climate.	Tue, Dec 13, 2011 3:19 PM
4.	Trees would be the cheapest, fastest improvement to. The street - winners in all categories. DO THIS FIRST. RWNA could oversee personal donations to buy trees.	Tue, Dec 13, 2011 1:46 PM
5.	Change in zoning so that businesses with a high parking impact like 10 Barrel are required to build parking into their building (basement parking?).	Tue, Dec 13, 2011 1:35 PM
6.	I think most issues were all covered very well & I appreciate the efforts.	Tue, Dec 13, 2011 1:28 PM
7.	Allow for larger parking lots on Galveston & away from side streets & people's homes. -Lighting - Parking - Access, who gets a driveway & who does not - How about another circle at 12th to slow traffic and aid cross traffic.	Fri, Dec 9, 2011 12:59 PM
8.	A few businesses need to do more to address their frontage to Galveston (Big-O Bagels, 7-eleven, & Westside Bakery) with car parking between the entrance & the street. NOT inviting to those on foot.	Fri, Dec 9, 2011 12:32 PM

9.	Slower traffic flow with improved pedestrian and bicycle areas are primary needs.	Thu, Dec 8, 2011 10:28 PM
10.	On street parking; lower travel speeds. If travel speeds can be lowered enough.	Thu, Dec 8, 2011 3:45 PM
11.	I believe that speeds have not been controlled on Galveston west of 14th; especially east bound that project failed to help those residents.	Thu, Dec 8, 2011 3:41 PM
12.	Pedestrian safety.	Thu, Dec 8, 2011 3:10 PM
13.	These ideas need to take into consideration all businesses that exist on Galveston. We cannot survive on walk in traffic. We have to have the driving access that we currently have. Please do not add to the troubles of a bad economy by cutting my business further.	Wed, Dec 7, 2011 11:52 AM
14.	No Street Medians!	Wed, Dec 7, 2011 11:32 AM
15.	More effort to slow traffic on all West side arterials. Our side streets don't allow parking near corners. Example - On north side of Galveston on Columbia don't allow parking on south side of 7/11 driveway (on Columbia). It's too close to corner. Same issue by gas station. Don't allow huge trucks to park where their auto sticks out into bike lane or street. You can't see around them.	Wed, Dec 7, 2011 11:25 AM
16.	Turning left is difficult onto Galveston because you have to watch for cars, bikes, and pedestrians for 360 degrees. Stop sign at 12th and Galveston to slow traffic and provide another pedestrian safe crossing.	Tue, Dec 6, 2011 3:11 PM

17.	A 4 way stop at 12th and Galveston would be a cheap way to slow traffic and provide a good pedestrian crossing between 14th & Harmon.	Tue, Dec 6, 2011 2:39 PM
18.	Better, safer bike riding is top priority. That would get cars off corridor.	Tue, Dec 6, 2011 2:03 PM
19.	Need to slow traffic on all neighborhood streets	Mon, Dec 5, 2011 2:45 PM
20.	As a bike rider, I am weary of riding next to cars parked on the street. Often, cars pull into traffic without looking for bike riders or open doors into bike lanes - scary and dangerous.	Sat, Dec 3, 2011 6:14 PM
21.	No median! Thanks	Fri, Dec 2, 2011 12:36 PM
22.	You got the big one: no continuous sidewalks going over the river! The design is lovely, and the trees would be wonderful. I'm just "businessed out" after 10 Barrel's inelegant arrival! Thanks for the efforts, and for taking comments.	Wed, Nov 30, 2011 10:31 PM
23.	If the city chooses to remove the beautiful old rock wall on the Galveston side, we request that they replace it with a similar, nice looking wall and be sensitive to the beautiful landscaping there. A sloped hill is not a good answer because it would encourage the many pedestrians and bicycles to cut across our property and cut too far into the nice landscaping along the wall.	Tue, Nov 29, 2011 1:50 PM
24.	The survey did not ask whether I supported getting the darn storm drains off the bike lane - I DO!	Mon, Nov 28, 2011 11:04 AM

A cycle track separated from the car lanes would greatly decrease VMTs by creating a more comfortable biking environment. Alternatively, if a truly separated cycle track isn't feasible and on street parking helps secure business support for the project, can marked 2 foot delineators be used to separate the bike lane from car parking on one side and car traffic on the other?

25. A cycle track separated from the car lanes would greatly decrease VMTs by creating a more comfortable biking environment. Alternatively, if a truly separated cycle track isn't feasible and on street parking helps secure business support for the project, can marked 2 foot delineators be used to separate the bike lane from car parking on one side and car traffic on the other?

26. As a business owner on Galveston, I would strongly object to a median that would block my business. Please reconsider.

27. I think that the plan should address land use issues and parking needs to promote additional retail and mixed-use development.

28. Pedestrian crossings - by removing the median make them a lot easier. Crossing only two lanes not three.

Sun, Nov
27, 2011
4:31 PM

Wed,
Nov 23,
2011
7:25 AM

Fri, Nov
18, 2011
3:32 PM

Fri, Nov
18, 2011
9:21 AM

11. Please add any additional ideas that you have to address STREET DESIGN issues.

We live on Harmon Blvd. In the 14 years that we have lived here, the surface storm water has increased dramatically. Especially after Overturf Butte was developed. During a rainstorm the water running down Harmon will overtop the curb and pour down our driveway to the house, pooling in the crawl space. This is a recent development as impermeable surfaces increased.

1. Drainage problem. Tue, Dec 13, 2011 3:31 PM

2. There are a lot of pedestrian crossings along the entire corridor. Lighting at each intersection is needed - especially to allow motorists to better see pedestrians. The corridor is very dark and it is extremely difficult to pedestrians and unlit bicyclists. Tue, Dec 13, 2011 3:13 PM

3. Comments, next meeting. :-) Thanks! Fri, Dec 9, 2011 1:11 PM

4. Alternate design @ Harmon & Galveston. The median down the middle with no left turns @ Harmon is ridiculous. The roundabout looks more favorable if it's big enough to get trucks around it. Fri, Dec 9, 2011 12:51 PM

5. Need more pedestrian crosswalks especially near the Harmon / Galveston intersection. Fri, Dec 9, 2011 12:46 PM

6. I strongly believe that a one way grid system should be considered for all side streets as a way to increase parking opportunities (diagonal on side streets) close to businesses. Fri, Dec 9, 2011 12:43 PM

7. Love the bike back-in parking on this location. Fri, Dec 9, 2011 12:38 PM

8.	Until this design is implemented, City of Bend needs to step up Police Patrol for motorists' refusal to yield to Pedestrians in crosswalks. It is BAD... night or day. Enforcement will truly improve quality of living along this corridor.	Fri, Dec 9, 2011 12:32 PM
9.	If you eliminate the mid-block median we love the design. I hope that you will consider an alternate design without the plan so that this design does not hurt our business and property.	Fri, Dec 9, 2011 12:10 PM
10.	More trees along sidewalk!	Thu, Dec 8, 2011 3:45 PM
11.	I think most of the ideas are great & increased bike lanes and "bumpers" would be great.	Thu, Dec 8, 2011 3:36 PM
12.	Roundabout great.	Thu, Dec 8, 2011 3:19 PM
13.	I am concerned that street trees in the median will create a linear affect that would make the street feel as if it was designed primarily for auto travel and secondarily for pedestrian travel.	Thu, Dec 8, 2011 2:47 PM
14.	Use the median area to treat storm water runoff?	Thu, Dec 8, 2011 11:25 AM
15.	I strongly oppose the median. At least between Federal & Columbia, I and my neighbors on this block need vehicle access from the East & West. Feel free to put medians on the rest of the street if those business owners won't be affected, but I would guess that they would.	Wed, Dec 7, 2011 11:52 AM
16.	No Street Medians!	Wed, Dec 7, 2011 11:32 AM

17. Thank you for all the thought put into it. Don't allow large vehicles to park in front of West Side Bakery. Wed, Dec 7, 2011 11:25 AM

18. I would like to see a 4 way stop sign at 12th street. And redo all the sidewalks to make them safe at night. Tue, Dec 6, 2011 2:07 PM

19. Parking pockets, native landscaping, additional trees, etc. good ideas Tue, Dec 6, 2011 2:03 PM

20. I like the idea of providing parking near Harmon, and I very much like the idea of a median with trees. I would love to see a bike lane that affords some kind of protection from cars (slightly raised bump in pavement or something). Sat, Dec 3, 2011 6:14 PM

Decorative street lamps

21. Perhaps rather than too many trees, which may block storefronts and present a challenge to upkeep; incorporate hanging baskets, neighborhood flags (as used at the Old Mill), benches, sculpture. Thu, Dec 1, 2011 8:49 AM

Way finding signage to businesses and attractions.

22. Please do everything practical to help cyclists avoid being "doored" by parked cars when trapped between parked cars and street traffic. Mon, Nov 28, 2011 11:04 AM

23. As a business owner on Galveston, I would strongly object to a median that would block my business. Please reconsider. Wed, Nov 23, 2011 7:25 AM

24. I think the plan generally rocks and would be a huge upgrade to this breakout sub district! Fri, Nov 18, 2011 3:32 PM

25. The roundabout at Harmon is integral to the corridor circulation and neighborhood circulation. Needs traffic calming on Harmon and perhaps a chance to add on-street parking to the Harmon Corridor.

Fri, Nov
18, 2011
9:21 AM