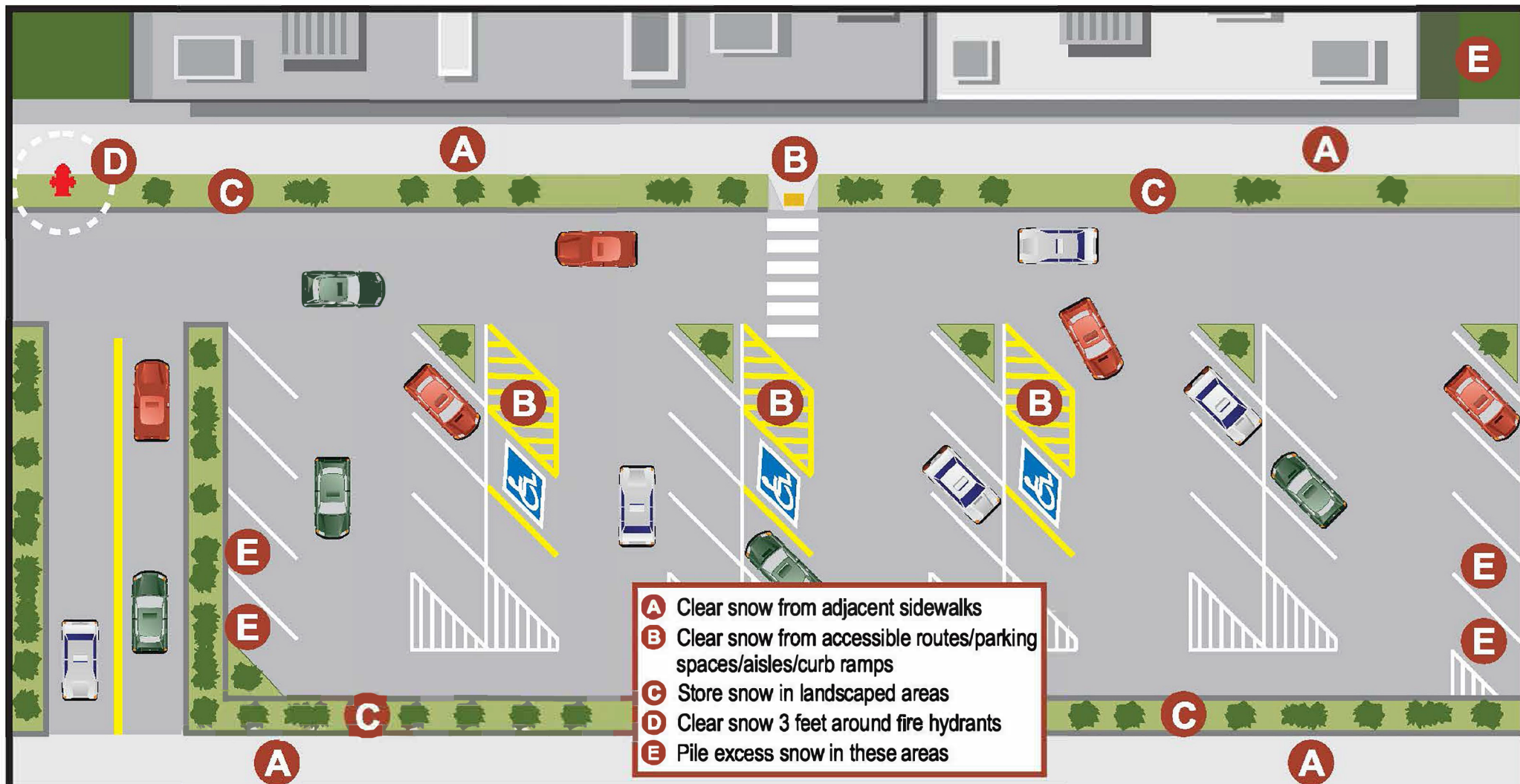


# SNOW REMOVAL GUIDELINES FOR BUSINESS - SHOPPING COMPLEXES

*Good Snow Removal Procedures = Good Business & Customer Service*



A good snow removal policy is ongoing; shoveling and plowing may be required numerous times. Snow plows may move more snow onto your sidewalk, as a property owner it is still your responsibility to keep the sidewalk clear. To locate a contractor to assist with snow removal, please contact the City's Code Enforcement Department at 541-312-4908.

Ensure your contractors clear snow and ice from sidewalks, accessible routes, accessible parking spaces and access aisles within the first 6 hours after snow fall. Apply ice melt (not rock salt) to walks and routes to allow your customers easy access. Ensure routes from accessible parking spaces to entrances are cleared and remain clear of snow and ice.



## Accommodation Information for People with Disabilities

To obtain this information in an alternate format, please contact the Accessibility & Equity Manager at [accessibility@bendoregon.gov](mailto:accessibility@bendoregon.gov) or (541) 693-2141.