



# Transportation & Mobility Department

Annual Report, Nov. 1, 2025



CITY OF BEND



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# From the Director



We all rely on our transportation system to go about our daily lives. A connected, well-maintained transportation system allows people—and the goods and services we depend on—to move around safely and efficiently.

Bend's transportation system is a public investment that needs regular maintenance to ensure mobility, public safety, economic activity and quality of life. The Streets and Operations Division of the Transportation & Mobility Department focuses on operating and maintaining Bend's transportation system for all users, and that includes about 930 lane miles, more than 600 sidewalk miles and more than 250 miles of striped, separated and buffered bike lanes (and counting!)

As part of a multi-faceted transportation funding strategy, the City Council adopted a new Transportation Fee with Phase 1 implemented in July 2024 and Phase 2 implemented in July 2025. We work to use public funds responsibly, using cost-effective strategies to maintain and preserve roads, sidewalks, bike lanes and more. The Transportation Fee enhances street preservation efforts, increases striping, signage and winter operations. It allows us to develop bicycle and pedestrian programs.

The State passed a transportation bill in early October which is in process with the Governor's office. When finalized, the transportation bill will provide additional resources to the state, counties and cities to operate and maintain transportation systems.

This annual report on the transportation fee represents an effort to build public trust through increased transparency and accountability. It will overview some key areas of our services that will be enhanced by the Transportation Fee.

Thank you for letting us serve your transportation needs.

**David Abbas, PE**  
Transportation & Mobility Department Director







# The Transportation & Mobility Department Budget

Bend’s Transportation & Mobility Department serves our growing community by maintaining existing roadways year-round, enhancing connectivity, improving transportation options and managing parking in high-demand areas.

The Department’s Streets and Operations Division is responsible for repairing and maintaining the City's transportation network.

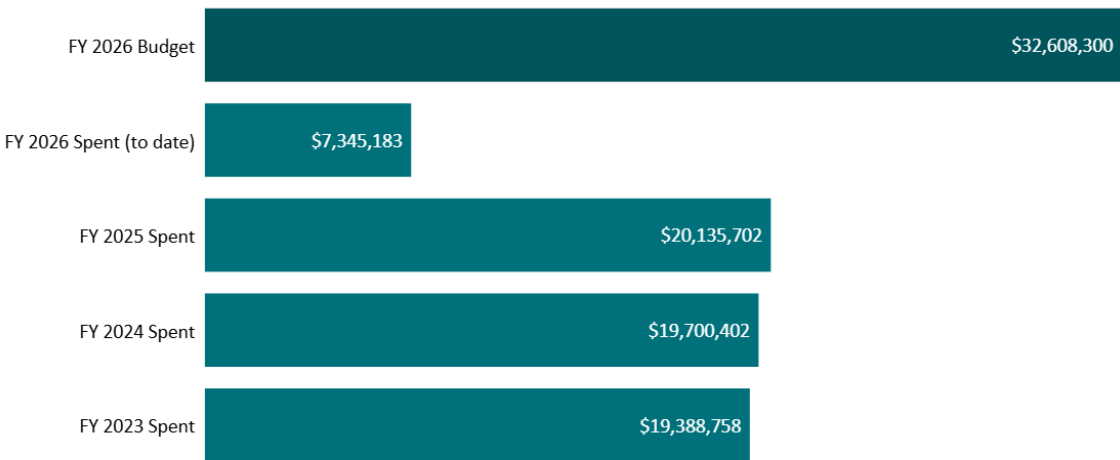


## City of Bend Streets and Operations Budget



Current Budget Compared to Fiscal Year Spending

Current Fiscal Year: July 1, 2025 to June 30, 2026



Refreshed 10/20/2025

This graph summarizes the Streets and Operations Division's budget and expenditures. For more detailed budget information, visit our **Financial Reports website** at [bendoregon.gov/budget](https://bendoregon.gov/budget).

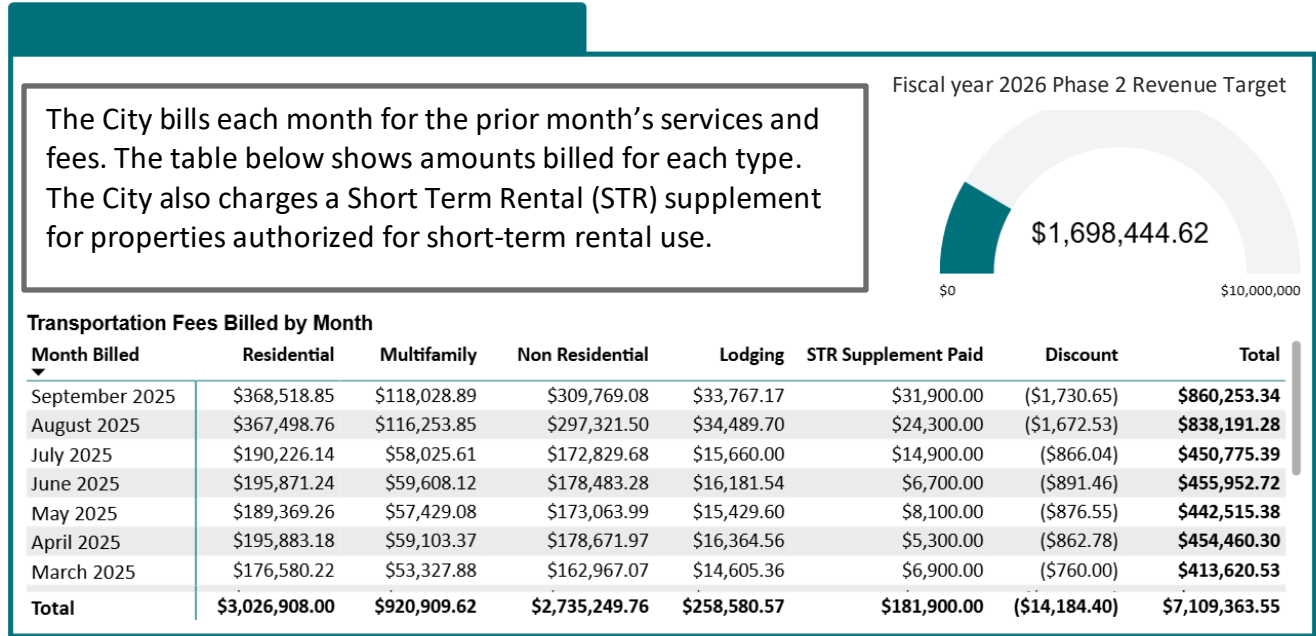


# Transportation Funding

Historically, the Streets and Operations Division budget relied on the State Gas Tax and a small portion of local property taxes to pay for local street operations and maintenance. Unfortunately, those funding sources don't meet all our operations and maintenance needs. To help maintain a multi-modal transportation system (i.e., for people who drive, ride bikes, walk or roll), the City Council in 2024 adopted a Transportation Fee, collected from all residents and businesses through the City's utility bill.

The City began collecting Transportation Fees in the summer of 2024. The Phase 1 revenue target, (July 1, 2024 through June 30, 2025) was \$5 million. The Phase 2 revenue target (July 1, 2025 through June 30, 2026) is \$10 million.

## TRANSPORTATION FEE REVENUE TO DATE



“Discount” refers to discounts through the **Low Income Assistance Program**. There are currently about 320 customers benefitting from Transportation Fee discounts through the program.



# Operations and Maintenance

Transportation Fee revenues are used for operations and maintenance of the City's transportation system. This includes pavement restoration, street preservation, signs, striping, sidewalk and other concrete work, bicycle and multi-modal system enhancement, safety improvements, street sweeping, street cleaning and winter operations such as snow removal.

With the Transportation Fee, we'll increase travel options and safety by doing more frequent sweeping, plowing and striping on priority routes, including streets, bike lanes (including buffered bike lanes), roundabouts, bridges and key cycling routes.



The City has 165 lane miles of main arterials, 82 lane miles of collector streets and 687 lane miles of residential streets to maintain year-round.

Much of our bikeway network is also on shared streets. Keeping up with pavement maintenance doesn't just help vehicles, it makes it easier to navigate the streets while riding a bicycle.

As we collect Transportation Fees, we are also developing **performance metrics** to show progress in all facets of a safe and efficient transportation system. Some of those metrics are highlighted in this annual report.

[bendoregon.gov/transportation-fee](https://bendoregon.gov/transportation-fee)



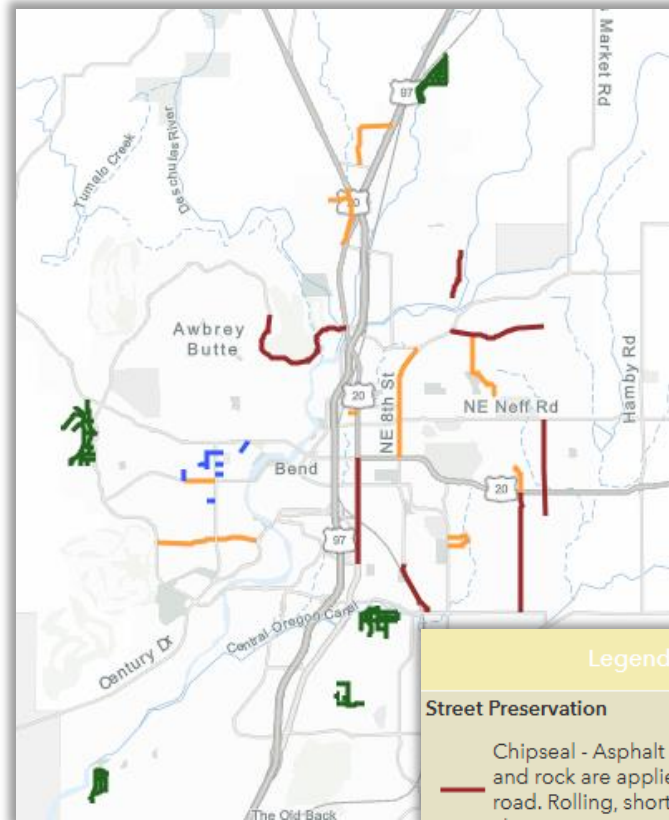


# Street Preservation

The City uses cost-effective strategies to extend the life of our streets and to help community members get where they want to go. With the Transportation Fee, you'll see fewer potholes and smoother pavement, too.

[bendoregon.gov/streetpreservation](https://bendoregon.gov/streetpreservation)

## BEND'S PAVEMENT CONDITIONS INDEX

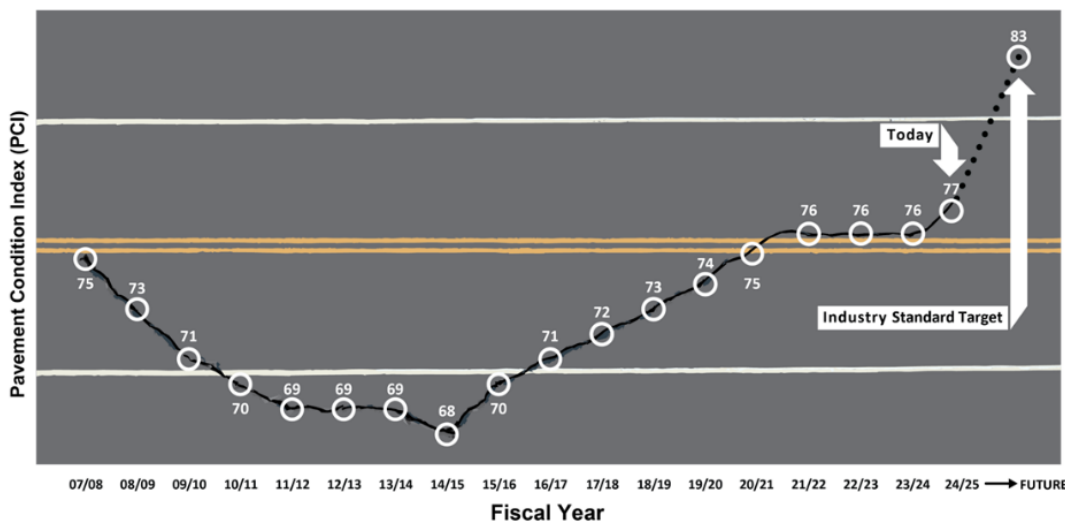


**Legend**

**Street Preservation**

- Chipseal - Asphalt emulsion and rock are applied to the road. Rolling, short term closures.
- Slurry - A treatment typically for low-volume residential streets. One-day closures.
- Reconstruction - Existing road is removed and reconstructed from the ground up. Longer closure.
- Paving - Old asphalt is ground out and replaced or a new layer of asphalt is paved on top of existing roadway. Process can take a couple of days.

## Street Conditions Over Time



Overall street conditions are rated using a "Pavement Condition Index, with 100-70 being a "good" road condition, 70-50 being "fair," 50-25 being "poor," and 25-0 means the street is "very poor" or "failed."



# Winter Roads

Travel can be challenging in the winter! We de-ice, plow and sand City streets, prioritizing the busiest main routes that you need to get to work, school and medical facilities all winter long.

## SANDING, PLOWING AND DE-ICING

Bookmark our winter operations map so you can watch where our fleet has been during winter storms! And learn more about how we prioritize the highest-use streets for treatment during challenging conditions. [bendoregon.gov/snow](http://bendoregon.gov/snow)

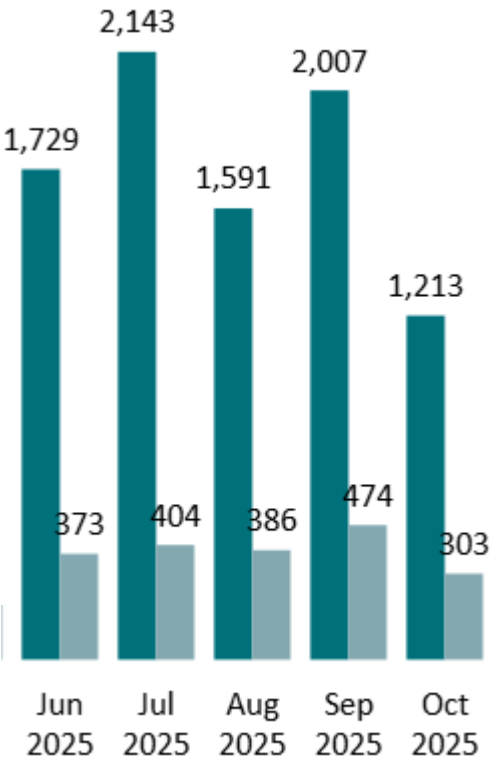


# Sweeping

Sweeping removes dirt and debris from streets to provide safer conditions for all methods of travel, and to create a healthy and attractive environment. Sweeping also removes leaves and debris that could otherwise clog storm drains and exacerbate flooding.

## LANE MILES SWEPT AND LOADS COLLECTED

● Lane Miles Swept ● Cubic Yards of Debris Collected



As of mid-October:







# Service Requests

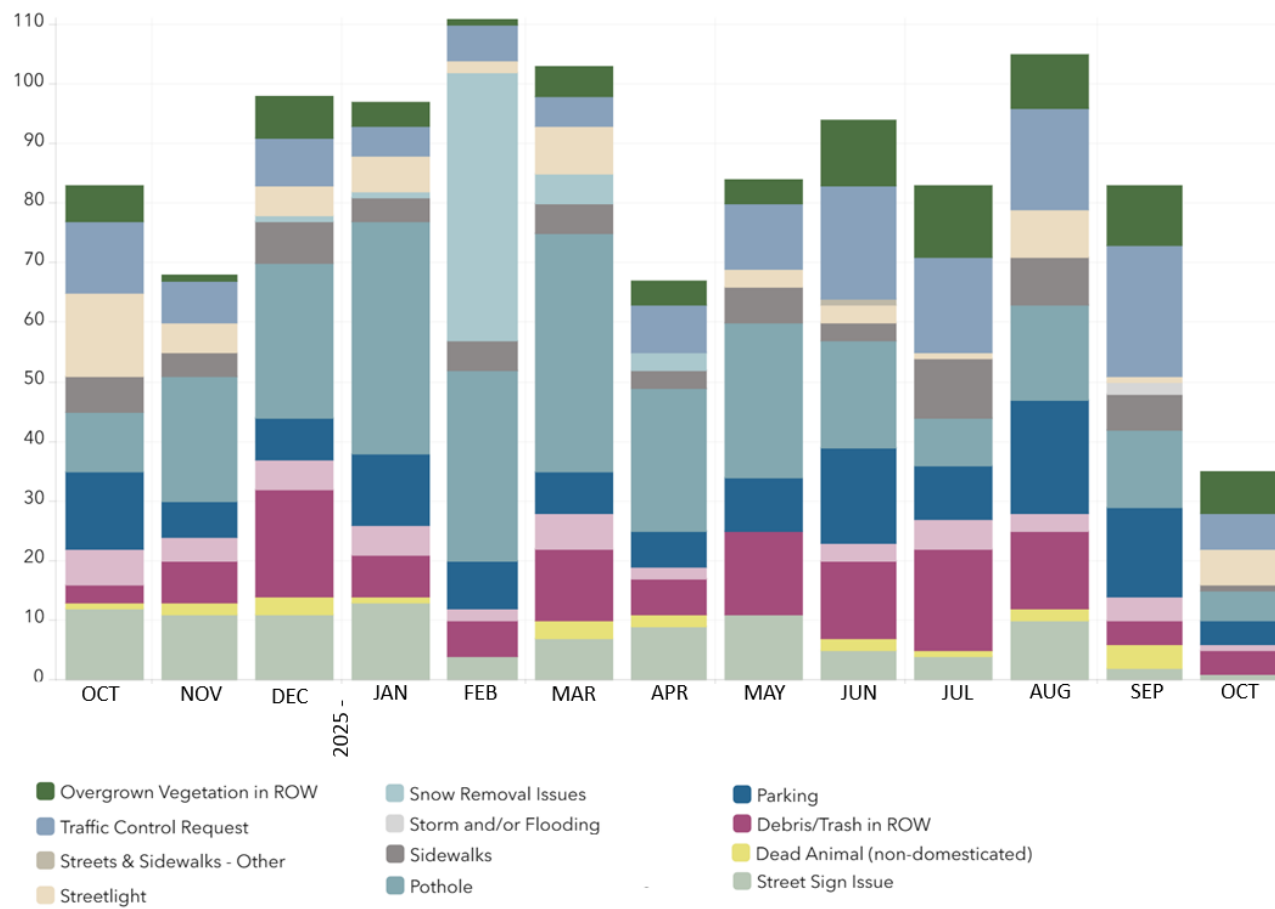
Bend Works for you! We rely on community input about where you see potholes, flooding, damaged signs, safety improvements and so much more. Most of our service requests are related to problems brought on by winter weather, but we also field a lot of requests for sweeping, potholes, graffiti and more.

Transportation & Mobility Department staff have received **3,181 service requests** so far this year, as of mid-October! Many come through phone calls and emails, and 862 of those came through Bend Works ([bendoregon.gov/bend-works](https://bendoregon.gov/bend-works)).



## BEND WORKS

Service Requests by Month



# Safety

We are growing programs focused on safety improvements and connectivity for all modes of travel on our transportation system. We maintain the infrastructure so it is safer and more pleasant for people who drive, walk, ride bikes or roll.

## Bike and Pedestrian Improvements



### SIDEWALKS

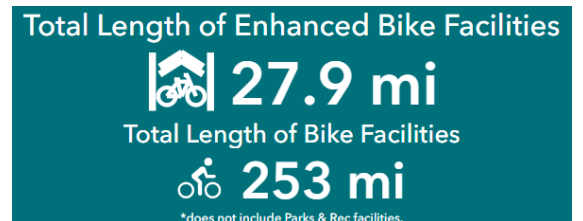
The Transportation & Mobility Department extends, enhances, and connects

walkways and bikeways by focusing on building missing short sections of sidewalks, improving safe crossings, adding ADA ramps and connecting bikeways on key travel routes.

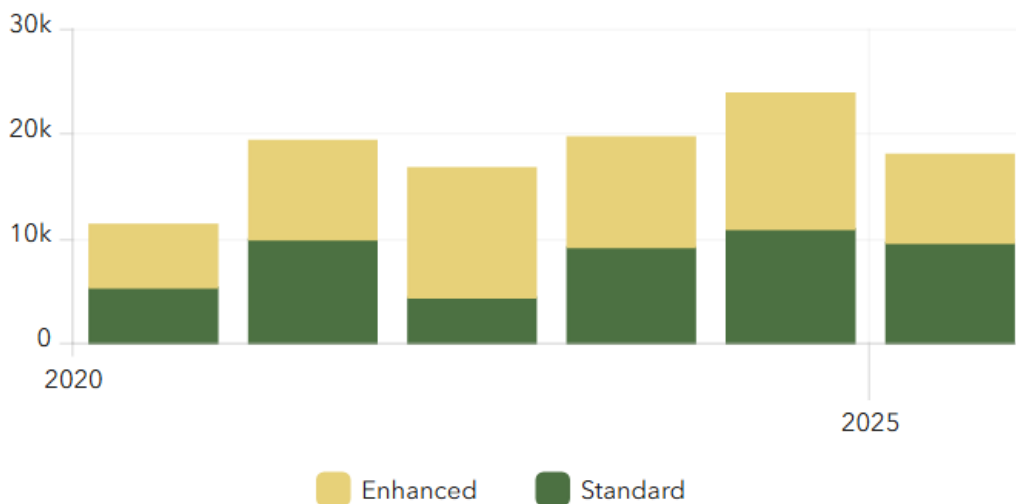


### BIKE LANES

We stripe, plow and sweep bike lanes, and have purchased some new equipment to help us work in the bike lanes. As of mid-October 2025:



Linear Feet of Bike Lanes installed per year



# Programs and Events

The Transportation Engineering program manages traffic signals, bridges, streetlighting, neighborhood street safety, service requests and multi-modal programs, such as these:

## SAFE ROUTES TO SCHOOL

The City partners with Commute Options and the Bend-La Pine School District to implement a Safe Routes to School program that focuses on transportation education, engagement and route mapping. The City's goal is to establish at least one mapped walking and biking route to each school in Bend.

The program has already provided bike and pedestrian safety lessons at Ponderosa and Silver Rail elementary schools, five Walk + Roll to School Day events with approximately 392 student participants. We supported recurring events at Bear Creek, Jewell and Miller Elementary schools, engaging over 525 attendees. Staff completed or updated route maps for 19 schools.



## MULTI-MODAL EVENTS



As a community, shifting some of our trips from driving alone in a car to walking, biking, taking the bus or carpooling will help us reduce congestion. We are engaging the public and making the shift fun through engaging educational events.



# Speed Radar Program

Driving slow saves lives by allowing for more reaction time and reducing the impact of a collision. Each summer, the **Neighborhood Speed Radar Program** deploys speed radars to remind drivers to follow speed limits. These radars can also collect **data about how fast people are driving and traffic counts** in certain locations which helps us make strategic decisions over time.







This annual report aligns with online dashboards that will be updated regularly. Visit [transportationdata.bendoregon.gov](https://transportationdata.bendoregon.gov) to see all the data dashboards. Learn more about the services provided by the Transportation and Mobility Department at [bendoregon.gov/streets](https://bendoregon.gov/streets).



**Accommodation Information for People with Disabilities** To obtain this information in an alternate format such as Braille, large print, electronic formats, etc., please contact Anne Aurand at [aaurand@bendoregon.gov](mailto:aaurand@bendoregon.gov) or 541-388-5573. Relay Users Dial 7-1-1.

