

SHELTERS AND RESOURCES

Crisis Resources

Emergency Fire and Police: 911

Non-Emergency Fire and Police: 541-693-6911

Suicide and Crisis Lifeline: 988

Veterans Crisis Line: 988, then PRESS 1

National Domestic Violence Hotline: 800-799-7233

National Sexual Assault Hotline: 800-656-4673

Drug and Alcohol Helpline: 800-923-4357 or text "RecoveryNow" to 839863

YouthLine: 877-968-8491

Deschutes County Stabilization Center:

- 24-Hour Crisis Phone Line: 541-322-7500 ext. 9 or dial 988
- Non-Emergency Phone Line: 541-585-7210
- Walk-In Services: 63311 NE Jamison St. Bend, OR. 97703

Saving Grace 24-Hour Helpline: 541-389-7021

Cascade Youth & Family Center 24-Hour Hotline: 800-660-0934

Non-Emergency Resources:

Coordinated Entry System

Assessments to access shelters, Safe Parking, housing resources, and waitlist

- Phone: 541-630-2533, open Tuesdays and Thursdays from 12-4pm

211

Referrals and resource connection

- Phone: 211
- Email: help@211info.org
- Website: <https://www.211info.org/>

Affordable Housing

- Housing Works: <https://housing-works.org/find-housing-2/>
- Cascade Management: <https://www.cascade-management.com/>
- Pacific Crest Affordable Housing: <https://pacificcrestaffordablehousing.org/>
- Stillwater Crossing: <https://www.stillwater-crossing.com/>



City of Bend

- Property Storage Retrieval: 541-693-6911
- Health & Safety Compliance: 541-317-3000, option 3
- Housing Division:
 - Phone: 541-323-8550
 - Email: housing@bendoregon.gov
 - Website: <https://bendoregon.gov/departments/community-development/housing/>

Shelters & Safe Parking

Lighthouse Navigation Center

Walk-up, low-barrier shelter. Open 24/7.

- Address: 275 NE 2nd St.
- Phone: 541-318-0729
- Email: lighthouseinfo@shministries.org

Franklin Avenue Shelter

Low-barrier, non-congregate shelter. Access through the Coordinated Entry System.

Stepping Stone Shelter

Low-barrier, non-congregate shelter. Access through the Coordinated Entry System.

Central Oregon Villages

High-barrier shelter and Safe Parking pods. Access through the Coordinated Entry System.

Mountain View Community Development

High-barrier vehicle and pod Safe Parking.

- Phone: 541-527-0028
- Email: info@mvcdoregon.gov
- Website: <https://www.mvcdoregon.org/>

REACH

High-barrier vehicle Safe Parking.

- Phone: 425-765-1782
- Email: reachoutcentraloregon@gmail.com
- Website: <https://www.reachoutcentraloregon.org/>



Bethlehem Inn

High-barrier shelter serving adults and families

- Phone: 541-322-8768 ext. 13
- Website: <https://bethleheminn.org/>

J Bar J Youth Services

Shelter for youth (ages 14-24) at The LOFT and shelter for pregnant and parenting youth (ages 12-24) at Grandma's House

- 24-Hour Hotline: 800-660-0934
- Website: <https://jbarj.org/>

Saving Grace:

Shelter for survivors of intimate partner violence, sexual assault, or intimate partner staking and their minor children

- 24-Hour Helpline: 541-389-7021
- Website: <https://www.saving-grace.org>

Veterans Village:

Shelter for veterans.

- Phone: 541-383-2793
- Email: covo@covo-us.org
- Website: <https://covo-us.org/village/>

St. Vincent's Place:

High-barrier shelter for adults.

- Phone: 541-389-6643
- Email: applications.stvincentsplace@gmail.com
- Website: <https://stvincentdepaulbend.org/village/>

Shepherd's House's Ministries

High-barrier recovery-based shelter for women and children (Abi's House) and men (Men's Program)

- Phone: 541-388-2096
- Website: <https://shepherdshouseministries.org/>

Outreach Services

REACH



Mobile case management and outreach services

- Phone: 425-765-1782
- Email: reachoutcentraloregon@gmail.com
- Website: <https://www.reachoutcentraloregon.org/>

Project S.H.A.R.E

Outreach Services (food, water, clothing, etc.) and shower truck

- Phone: 541-388-2096
- Website: <https://shepherdshouseministries.org/mobile-outreach/>

Mosaic Community Health

Mobile medical care

- Phone: 541-383-3005
- Website: <https://mosaicch.org/>

Companion Animal Medical Project

Veterinary and animal care for people experiencing houselessness with companion animals

- Phone: 541-728-3439
- Email: johannah@campclinics.org
- Website: <https://www.campclinics.org/>

Central Oregon Villages

Outreach services and housing navigation

- Phone: 541-649-2618
- Email: info@centraloregonvillages.org
- Website: <https://www.centraloregonvillages.org/>

Homeless Outreach Services Team (HOST)

Street outreach and case management for individuals with mental health conditions and/or substance use disorders

- Phone: 541-322-7500
- Email: homelessoutreach@deschutes.org

Central Oregon Veterans Outreach

Outreach services for veterans

- Phone: 541-383-2793
- Email: covo@covo-us.org
- Website: <https://covo-us.org/outreach/>



J Bar J Youth Services

Outreach services & drop-in center for youth (ages 14-24)

- 24-Hour Hotline: 800-660-0934
- Website: <https://cascadeyouthandfamilycenter.org/our-programs/street-outreach/>

Home More Network

- Email: info@homemorenetwork.org
- Website: <https://www.homemorenetwork.org/about-hmn>

Food, Housing, and Other Resources

Family Kitchen

Meals

- Phone: 541-760-5677
- Email: info@familykitchen.org
- Website: <https://www.familykitchen.org/>

The Giving Plate

Food

- Phone: 541-797-6883
- Website: <https://www.thegivingplate.org/>

The Salvation Army

Food pantry

- Phone: 541-389-8888
- Website: https://bend.salvationarmy.org/bend_corps/cure-hunger/

Other Food Pantries

Information on food pantries and meal sites can be found through NeighborImpact.

- Phone: 541-548-2380
- Email: bend@neighborimpact.org
- Website: <https://www.neighborimpact.org/>
 - Answer Book: <https://www.neighborimpact.org/answerbook/>
 - Resource Map: <https://www.neighborimpact.org/providers/>

NeighborImpact

Housing assistance, food banks

- Phone: 541-548-2380 or 541-323-0222



- Email: bend@neighborimpact.org or rentassist@neighborimpact.org
- Website: <https://www.neighborimpact.org/housing-help/>

Thrive Central Oregon

Housing, food, employment help, benefits assistance, referrals

- Phone: 541-728-1022
- Email: info@thrivecentraloregon.org
- Website: <https://www.thrivecentraloregon.org/>

Saving Grace

Support for survivors of intimate partner violence, sexual assault, or intimate partner staking and their minor children

- 24-Hour Helpline: 541-389-7021
- Website: <https://www.saving-grace.org>

St. Vincent de Paul

Food, prescription assistance, propane, basic needs

- Phone: 541-389-6643
- Email: stvincentbend@gmail.com
- Website: <https://stvincentdepaulbend.org/>

Bend Church

Mail, drop-in center

- Address: 680 NW Bond St. Bend, OR. 97703
- Check hours at <https://www.bendumc.org/serving/open-door-ministries>

Nativity Lutheran Church

Wood bank, food pantry

- Phone: 541-678-4867 (wood bank) or 541-388-0765 (office)
- Address: 60850 Brosterhous RD. Bend, OR. 97702
- Website: <https://nativityinbend.com/ministry/>

Volunteers in Medicine

Healthcare

- Phone: 541-330-9001
- Email: info@vim-cascades.org
- Website: <https://www.vim-cascades.org/>

Legal Aid



Legal assistance

- Phone: 541-385-6944
- Check hours at <https://lasoregon.org/locations/central-oregon-regional-office/>

Central Oregon Intergovernmental Council

Public transportation, employment & training

- Phone: 541-548-8163
- Email: hr@coic.org
- Website: <https://www.coic.org/>



Accommodation Information for People with Disabilities & Language Assistance Services

You can obtain this information in alternate formats such as Braille, electronic format, etc. Free language assistance services are also available. Please email accessibility@bendoregon.gov or call 541-693-2198. Relay Users Dial 7-1-1. All requests are subject to vendor processing times and should be submitted 48-72 hours in advance of events.

Servicios de asistencia lingüística e información sobre alojamiento para personas con discapacidad

Puede obtener esta información en formatos alternativos como Braille, formato electrónico, etc. También disponemos de servicios gratuitos de asistencia lingüística. Póngase en contacto en correo electrónico accessibility@bendoregon.gov o número de teléfono 541-693-2198. Los usuarios del servicio de retransmisión deben marcar el 7-1-1. Por favor, envíe sus solicitudes con 48-72 horas de antelación al evento; todas las solicitudes están sujetas a los tiempos de procesamiento del proveedor.